



PharmCare V2 User Guide

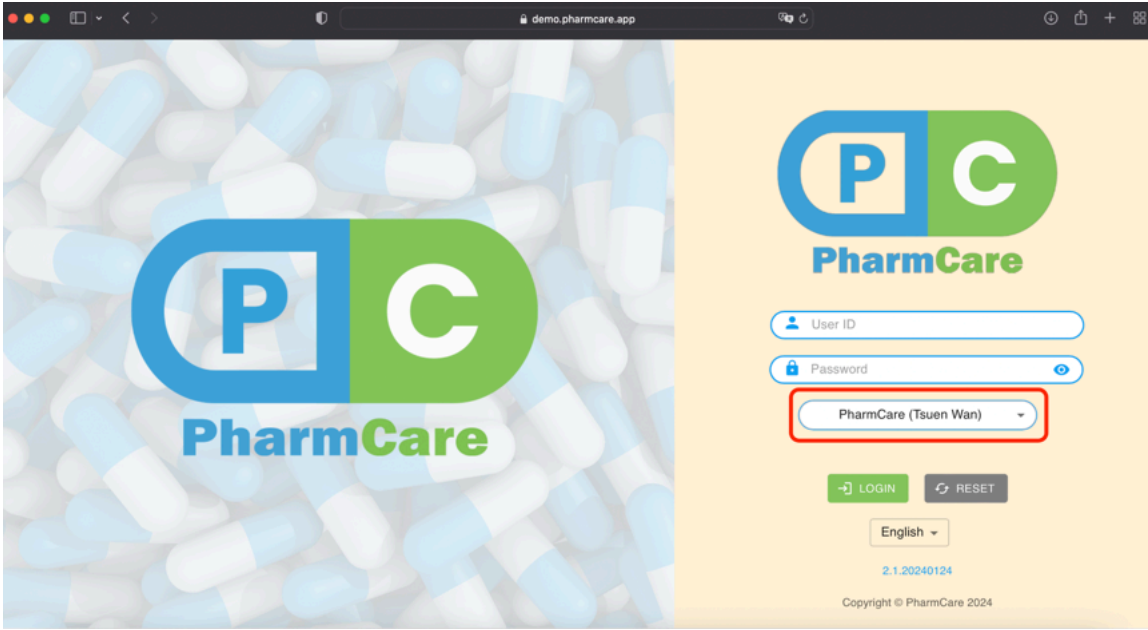
Table of Contents

FEATURES.....	3
LOGIN.....	3
DASHBOARD.....	4
PATIENT.....	9
RECORD.....	17
INVENTORY.....	22
USE CASES.....	29
ADDING A NEW PATIENT.....	29
GIVING A NEW PRESCRIPTION.....	33
REFILLING A PRESCRIPTION.....	42
EDITING A PRESCRIPTION.....	45
ADDING A NEW PRODUCT / SUPPLIER / INVOICE / PURCHASE ORDER.....	47
EXPORTING A PRESCRIPTION BOOK.....	50
EDITING SETTINGS.....	52
EDIT BRANCH SETTINGS.....	54

Features

Login

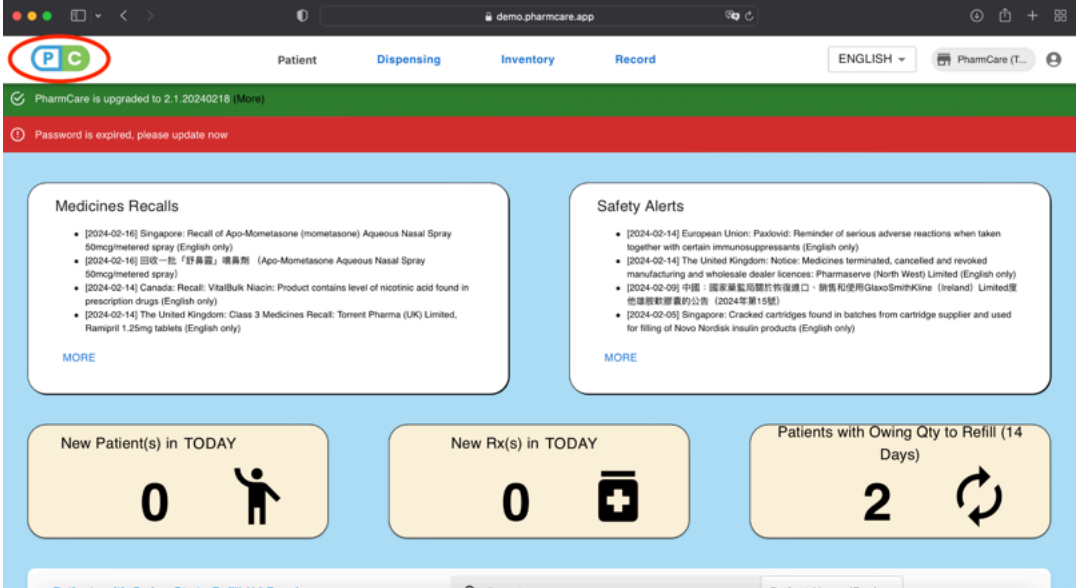
– login page to the PharmCare platform

Page	Functions	Screenshot Link
Login	Set Branch	
		
Change branch location login.		

Dashboard

– shows recent news, pharmacy statistics and summary tables

Dashboard	Access Dashboard	
-----------	------------------	--



Click on the PharmCare Icon to access the dashboard.

Dashboard

Medicine Recall

Medicine Recall.png

PharmCare

PatientDispensingInventoryRecord

ENGLISHPharmCare (T...

PharmCare is upgraded to 2.1.20240124 (More)

Password is expired, please update now

Medicines Recalls

[2024-02-08] Canada: Recall: Teva-Diltiazem XC: Out of specification (English only)

[2024-02-03] The United States: Insight Pharmaceuticals issues voluntary nationwide recall of TING® 1% Tolnaftate Athlete's Foot Spray Antifungal Spray Liquid due to the presence of Benzene (English only)

[2024-01-31] The United States: Neptune Resources, LLC Issues Voluntary Nationwide Recall of Neptune's Fix Elixir, Neptune's Fix Extra Strength Elixir, and Neptune's Fix Tablets Products Due to the Presence of Tianeptine (English only)

[2024-01-30] 台灣：回收腦速通膜衣錠GINA'EX F.C. TABLET (9.6mg ginkgo flavone glycosides and 2.4mg terpene lactones)

MORE

Safety Alerts

[2024-02-05] Singapore: Cracked cartridges found in batches from cartridge supplier and used for filling of Novo Nordisk insulin products (English only)

[2024-02-02] The United Kingdom: Class 4 Medicines Defect Information: Exellis UK Limited, Gepirelix 100mg Capsules (English only)

[2024-01-31] Australia: Product safety and product recalls: Spiriva Respimat® Solution for Inhalation 2.5µg (English only)

[2024-01-31] The United Kingdom: Class 4 Medicines Defect Information: Cadila Pharmaceuticals (UK) Limited, Pantoprazole 40 mg Gastro-Resistant Tablets (English only)

MORE

New Patient(s) in TODAY

0

New Rx(s) in TODAY

1

Patients with Owing Qty to Refill (14 Days)

1

Shows recently recalled medicines. Clicking “More” redirects to the Drug Office webpage.

Safety Alerts and Products Recalls > Medicines Recalls

Print Page

Medicines Recalls

Please select year2024GO

Date	Topic
2024-02-08	Canada: Recall: Teva-Diltiazem XC: Out of specification
2024-02-03	The United States: Insight Pharmaceuticals issues voluntary nationwide recall of TING® 1% Tolnaftate Athlete's Foot Spray Antifungal Spray Liquid due to the presence of Benzene
2024-01-31	The United States: Neptune Resources, LLC Issues Voluntary Nationwide Recall of Neptune's Fix Elixir, Neptune's Fix Extra Strength Elixir, and Neptune's Fix Tablets Products Due to the Presence of Tianeptine (Related Information: [2024-01-29][2023-11-22][2018-11-21])
2024-01-30	台灣：回收腦速通膜衣錠GINA'EX F.C. TABLET (9.6mg ginkgo flavone glycosides and 2.4mg terpene lactones) (Chinese only)
2024-01-29	The United States: FDA warns consumers not to purchase or use Neptune's Fix or any tianeptine product due to serious risks: Update (Related Information: [2024-01-31][2023-11-22][2018-11-21])
2024-01-29	澳門：藥監局公布回收一批抗過敏藥：Betamin Tablets 100's (Chinese only)
2024-01-26	Batch recall of six products of Meyer Pharmaceuticals Ltd
2024-01-26	台灣：回收思有得持續性藥效膠囊33毫克 Methydrur Sustained Release Capsules 33mg (Chinese only)
2024-01-26	The United States: Azurity Pharmaceuticals, Inc. issues voluntary nationwide recall of Zenzedi® (dextroamphetamine sulfate tablets, USP) 30 mg due to a mislabeled package during manufacturing
2024-01-25	Australia: Recall: Henry Blooms Herb-a-lax
2024-01-25	Canada: Recall: JAMP Telmisartan-HCT: Affected lot may contain higher dosage than the labelled dose

Commercial Confidential
Copyright 2024 PharmCare Technology Limited

Page | 5

Dashboard

Safety Alerts

Safety Alert.png

demo.pharmacare.app

PharmCare

PatientDispensingInventoryRecord

ENGLISHPharmCare (T...

PharmCare is upgraded to 2.1.20240124 (More)

Password is expired, please update now

Medicines Recalls

- [2024-02-08] Canada: Recall: Teva-Diltiazem XC: Out of specification (English only)
- [2024-02-03] The United States: Insight Pharmaceuticals issues voluntary nationwide recall of TING® 1% Toluolate Athlete's Foot Spray Antifungal Spray Liquid due to the presence of Benzene (English only)
- [2024-01-31] The United States: Neptune Resources, LLC Issues Voluntary Nationwide Recall of Neptune's Fix Elixir, Neptune's Fix Extra Strength Elixir, and Neptune's Fix Tablets Products Due to the Presence of Tianeptine (English only)
- [2024-01-30] 台灣：回收星達達膜衣錠GINAEX F.C. TABLET (9.6mg ginkgo flavone glycosides and 2.4mg terpene lactones)

MORE

Safety Alerts

- [2024-02-05] Singapore: Cracked cartridges found in batches from cartridge supplier and used for filling of Novo Nordisk insulin products (English only)
- [2024-02-02] The United Kingdom: Class 4 Medicines Defect Information: Exeltis UK Limited, Gepretix 100mg Capsules (English only)
- [2024-01-31] Australia: Product safety and product recalls: Spiriva Respimat® Solution for Inhalation 2.5µg (English only)
- [2024-01-31] The United Kingdom: Class 4 Medicines Defect Information: Cadila Pharmaceuticals (UK) Limited, Pantoprazole 40 mg Gastro-Resistant Tablets (English only)

MORE

New Patient(s) in TODAY0

New Rx(s) in TODAY1

Patients with Owing Qty to Refill (14 Days)1

Shows safety alerts for medicines. Clicking “More” redirects to the Drug Office webpage.

Safety Alerts and Products Recalls > Other safety alerts

Print Page

Other safety alerts

Please select year2024GO

Date	Topic
2024-02-05	Singapore: Cracked cartridges found in batches from cartridge supplier and used for filling of Novo Nordisk insulin products
2024-02-02	The United Kingdom: Class 4 Medicines Defect Information: Exeltis UK Limited, Gepretix 100mg Capsules
2024-01-31	Australia: Product safety and product recalls: Spiriva Respimat® Solution for Inhalation 2.5µg
2024-01-31	The United Kingdom: Class 4 Medicines Defect Information: Cadila Pharmaceuticals (UK) Limited, Pantoprazole 40 mg Gastro-Resistant Tablets
2024-01-27	European Union: Precautionary measures to address potential risk of neurodevelopmental disorders in children born to men treated with valproate medicines (Related Information: [2024-01-24][2024-01-13][2023-08-31][2023-08-17][2023-08-17][2023-03-22][2023-03-22])
2024-01-27	European Union: EMA confirms measures to minimise the risk of serious side effects with medicines containing pseudoephedrine (Related Information: [2023-12-04][2023-12-02][2023-02-27][2023-02-11])
2024-01-27	European Union: EMA confirms recommendation for non-renewal of authorisation of Duchenne muscular dystrophy medicine Translarna (Related Information: [2023-09-16])
2024-01-24	台灣：含mifepristone成分藥品安全資訊 (Chinese only) (Related Information: [2024-01-25][2024-01-24])
2024-01-24	Singapore: Epilim® (valproate): Updates and new measures relating to the risk of neurodevelopmental disorders in children of fathers treated with valproate (Related Information: [2024-01-27][2024-01-13][2023-08-31][2023-08-17][2023-08-17][2023-03-22][2023-03-22])
2024-01-24	The United States: BCMA- and CD19-directed genetically modified autologous chimeric antigen receptor (CAR) T cell immunotherapies: risk of T cell malignancies (Related Information: [2024-01-24][2024-01-15][2023-11-29])

Commercial Confidential

Copyright 2024 PharmCare Technology Limited

Page | 6

Dashboard	Pharmacy Statistics	Pharmacy Statistics.png
-----------	---------------------	-------------------------

Definitions:

- **New Patient(s) in TODAY:** shows the number of new patients visiting today
- **New Rx(s) in TODAY:** shows the number of new prescriptions today
- **Patients with Owing Qty to Refill:** shows the number of dispensed items to be

Dashboard	Patients with Owing Qty to Refill (14 Days)	Owing Qty to Refill.png
-----------	---	-------------------------

Dispensed End Date	Patient Name (Eng)	Patient Phone No.	Drug Name	Owing Qty
2024-02-09	arthur		APC-DUTASTERIDE CAP 0.5MG	46

Registration No	Drug Name (Eng)	Item Count
HK-31535	ANTAMIN TAB 4MG - 100 Pack	1

Shows part-fill items that are likely to be refilled within the next 14 days.

Dashboard

Dispensed Items Summary
(30 Days)

Dispensed Items Summary.png

The screenshot shows the PharmCare application interface. The 'Dispensed Items Summary (30 Days)' section is highlighted with a red border. It includes a search bar, a dropdown for 'Drug Name (Eng)', and a table with columns: Registration No, Drug Name (Eng), and Item Count. The table contains one row for 'ANTAMIN TAB 4MG - 100 Pack' with a count of 1. Below this is the 'Reorder Item List' section, which is not highlighted.

Registration No	Drug Name (Eng)	Item Count
HK-31535	ANTAMIN TAB 4MG - 100 Pack	1

Summary of all the medications dispensed in the past 30 days.

Dashboard

Reorder Item List

Reorder Item List.png

The screenshot shows the PharmCare application interface. The 'Reorder Item List' section is highlighted with a red border. It includes a search bar, a dropdown for 'Drug Name (Eng)', and a table with columns: Registration No, Drug Name (Eng), Reorder Level, and Total Stock. The table contains two rows for 'DUOCARE COLLODION 100 Pack size' with reorder levels of 30 and 100, and total stocks of 0. Below this is the 'Expired / Coming Expired Item List (180 Days)' section, which is not highlighted.

Registration No	Drug Name (Eng)	Reorder Level	Total Stock
HK-67554	DUOCARE COLLODION 100 Pack size	30	0
HK-67554	DUOCARE COLLODION 100 Pack size	100	0

Shows items that have to be reordered.

Dashboard	Expired/ Coming Expired Item List (180 Days)	Expired/ Coming Expired Items.png
-----------	--	-----------------------------------

The screenshot displays the PharmCare V2 web application interface. The top navigation bar includes 'Patient', 'Dispensing', 'Inventory', and 'Record'. The 'Inventory' tab is active. Below the navigation bar, there is a 'Reorder Item List' section and an 'Expired / Coming Expired Item List (180 Days)' section. The 'Expired / Coming Expired Item List (180 Days)' section is highlighted with a red border. It contains a table with the following data:

Registration No	Drug Name (Eng)	Batch No.	Expiry Date	Stock
HK-33442	LACTEOL FORT SACHET	20231221	2024-02-29	1100
HK-33442	LACTEOL FORT SACHET	A123321	2024-02-29	200
HK-31535	ANTAMIN TAB 4MG - 100 Pack	123345	2024-03-31	19994
HK-31535	ANTAMIN TAB 4MG - 100 Pack	213322	2024-04-30	100000

Below the table, it indicates 'Rows per page 25' and '1-4 of 4'.

Shows items that have expired or are going to expire within the next 180 days.

Dashboard	Owing Item List (90 Days)	Owing Item List.png
-----------	---------------------------	---------------------

The screenshot displays the PharmCare V2 web application interface. The top navigation bar includes 'Patient', 'Dispensing', 'Inventory', and 'Record'. The 'Inventory' tab is active. Below the navigation bar, there is an 'Owing Item List (90 Days)' section, which is highlighted with a red border. It contains a table with the following data:

Registration No	Drug Name (Eng)	Stock	Owing Qty
HK-31535	ANTAMIN TAB 4MG - 100 Pack		473
HK-31542	ZOFEN TAB 200MG	0	158
HK-31561	DIMENATE TAB 50MG	0	6
HK-64673	APO-DUTASTERIDE CAP 0.5MG	0	46
HK-62094	ELIQUIS TAB 5MG	0	406
HK-57468	APO-AMLODIPINE TAB 5MG	0	162
HK-33442	LACTEOL FORT SACHET		54
HK-67061	OSARSTAD 80 TABLETS 80MG	0	5
HK-01669	EPICOR CREAM	0	2111261
HK-61599	SPIRONOLACTONE ACTAVIS TAB 25MG	0	152
HK-32089	KETOSTERIL TAB	0	812
HK-31754	DIFFLAM SOLN FOR GARGLE 0.15%		1041
HK-63477	TRIFENE TAB 400MG	0	33
	PALSET SOLUTION FOR INJECTION 0.25MG/5ML	0	5

Below the table, it indicates 'Rows per page 25' and '1-14 of 14'.

Shows medications that are owing the patient.

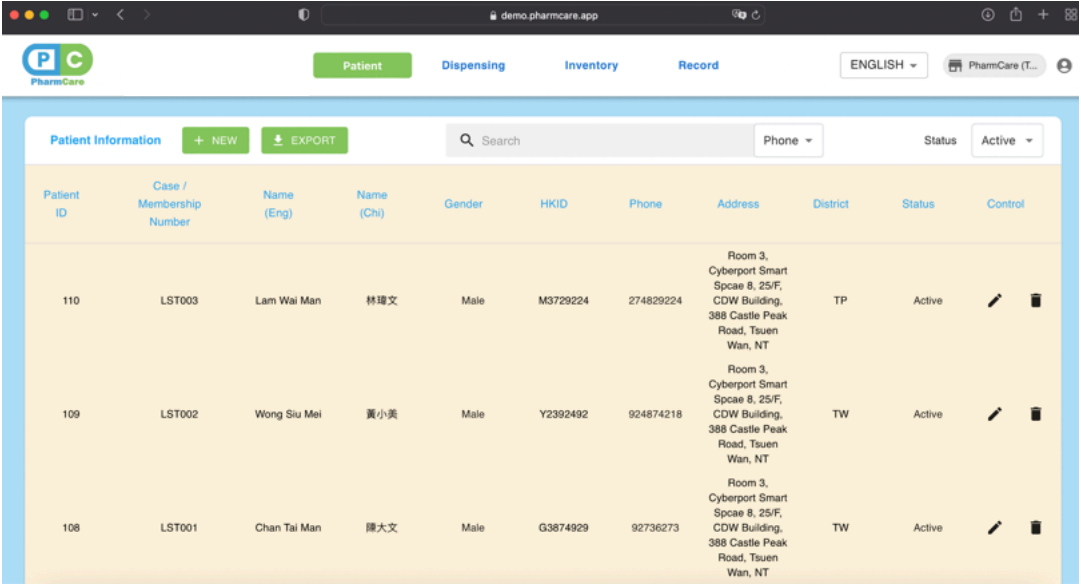
Patient

– stores patients’ personal information

Patient

Patient List





Patient ID	Case / Membership Number	Name (Eng)	Name (Chi)	Gender	HKID	Phone	Address	District	Status	Control
110	LST003	Lam Wai Man	林耀文	Male	M3729224	274829224	Room 3, Cyberport Smart Spcae 8, 25/F, CDW Building, 388 Castle Peak Road, Tsuen Wan, NT	TP	Active	 
109	LST002	Wong Siu Mei	黃小美	Male	Y2392492	924874218	Room 3, Cyberport Smart Spcae 8, 25/F, CDW Building, 388 Castle Peak Road, Tsuen Wan, NT	TW	Active	 
108	LST001	Chan Tai Man	陳太文	Male	G3874929	92736273	Room 3, Cyberport Smart Spcae 8, 25/F, CDW Building, 388 Castle Peak Road, Tsuen Wan, NT	TW	Active	 

List of patients

Patient

Adding new patients

Add new patient.png

Add new patient details.png

demo.pharmacare.app

PC

PharmCare

Patient

Dispensing

Inventory

Record

ENGLISH

PharmCare (T...

Patient Information

+ NEW

EXPORT

Search

Phone

Status

Active

Patient ID	Case / Membership Number	Name (Eng)	Name (Chi)	Gender	HKID	Phone	Address	District	Status	Control
110	LST003	Lam Wai Man	林耀文	Male	M3729224	274829224	Room 3, Cyberport Smart Spcae 8, 25/F, CDW Building, 388 Castle Peak Road, Tsuen Wan, NT	TP	Active	
109	LST002	Wong Siu Mei	黃小美	Male	Y2392492	924874218	Room 3, Cyberport Smart Spcae 8, 25/F, CDW Building, 388 Castle Peak Road, Tsuen Wan, NT	TW	Active	
108	LST001	Chan Tai Man	陳大文	Male	G3874929	92736273	Room 3, Cyberport Smart Spcae 8, 25/F, CDW Building, 388 Castle Peak Road, Tsuen Wan, NT	TW	Active	

New Patient Information

Personal Information

Name (Eng) *

Name (Chi)

Email

HKID

Case / Membership Number

Address

District

Phone

Backup Phone

Relations w/Patient

Adding a new patient

Patient

New Prescription

Add new prescription.png

Add new prescription detai...

The image displays two screenshots of the PharmCare V2 web application interface. The top screenshot shows the 'Patient' profile for 'LAM WAI MAN' with a red box highlighting the '+ NEW PRESCRIPTION' button. The bottom screenshot shows the 'New Prescription' form with fields for Prescription Number (shop-tw-02408), Prescription Date (19/02/2024), Doctor (English), Clinic (English), Expiry Date (19/02/2024), Label Language(s) (English + T.Chinese), and Prescription Content. A progress bar at the top indicates steps: 1. New Prescription, 2. Dispense Items, 3. Preview Label, 4. Complete Dispensing.

Adding a new prescription for dispensing of prescription items.

Patient

Dispense Items

Dispense items.png

Dispense items details.png

demo.pharmacare.app

PharmCare

Patient

Dispensing

Inventory

Record

ENGLISH

PharmCare (T...

Personal Information

LAM WAI MAN 林瑋文 | M | NO DOB

+ NEW PRESCRIPTION

+ DISPENSE ITEMS

EDIT

SUSPEND

FOLLOW UP

Back

Personal Information

Clinical Information

Drug Allergy

(No Data)

Adverse Drug Reaction

(No Data)

Medical History

(No Data)

Follow Up Record

Dispensing Record

Prescription Number	Branch	Dispensing Episode	Dispensing Date	Prescribed Item	Dosing Instruction	Dispensed Qty	Owing Qty	Control	Label
(No Data)									

demo.pharmacare.app

1

New Prescription

2

Dispense Items

3

Preview Label

4

Complete Dispensing

New Dispensing

Name : Lam Wai Man 林瑋文

Dispensing Date	Reference Number	Dispensed Item	Dispensed Qty	Owing Qty	Control
No dispensed items					

PREVIEW LABEL

New Dispensed Item

Dispensing Date *

08/02/2024

Reference Number

Dispensed Item *

ANTAMIN TAB 4MG - 100 Pack (HK-31535) --- [chlorphenamine ...

+ NEW DRUG

Dosing Instruction

Route of administration *

Dosage *

Dosage Unit *

Dispensing items without a prescription.

Commercial Confidential
Copyright 2024 PharmCare Technology Limited

Page | 13

Patient

Export All Patients

Export patients.png

Patient spreadsheet.png

The screenshot shows the PharmCare app interface. At the top, there are tabs for Patient, Dispensing, Inventory, and Record. The Patient tab is selected. Below the tabs, there is a search bar and a filter dropdown set to 'Active'. The main area displays a list of patients with columns for Patient ID, Case / Membership Number, Name (Eng), Name (Chi), Gender, HKID, Phone, Address, District, Status, and Control. The 'EXPORT' button is highlighted with a red box. Below the app screenshot is a screenshot of an Excel spreadsheet titled 'Export-Patient Information.xlsx - Read-Only'. The spreadsheet contains the following data:

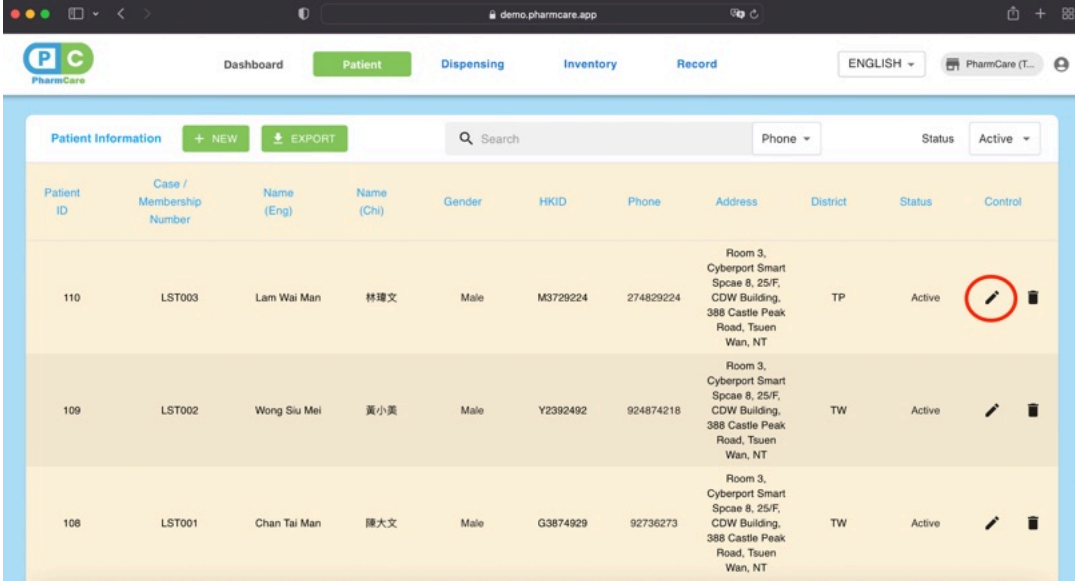
id	case_no	name_eng	name_tc	hkid	address	district_id	phone	phone2	relationship	gender	active	crt_dat
110	LST003	Lam Wai Mar	林耀文	M3729224	Room 3, Cyb TP		274829224			1		1 2024-02-08 16:24:50
109	LST002	Wong Siu Mei	黃小美	Y2392492	Room 3, Cyb TW		924874218			1		1 2024-02-08 16:17:10
108	LST001	Chan Tai Mar	陳大文	G3874929	Room 3, Cyb TW		92736273			1		1 2024-02-08 16:14:40

Export patient information into a spreadsheet.

Patient

Editing Patients

Edit patients.png

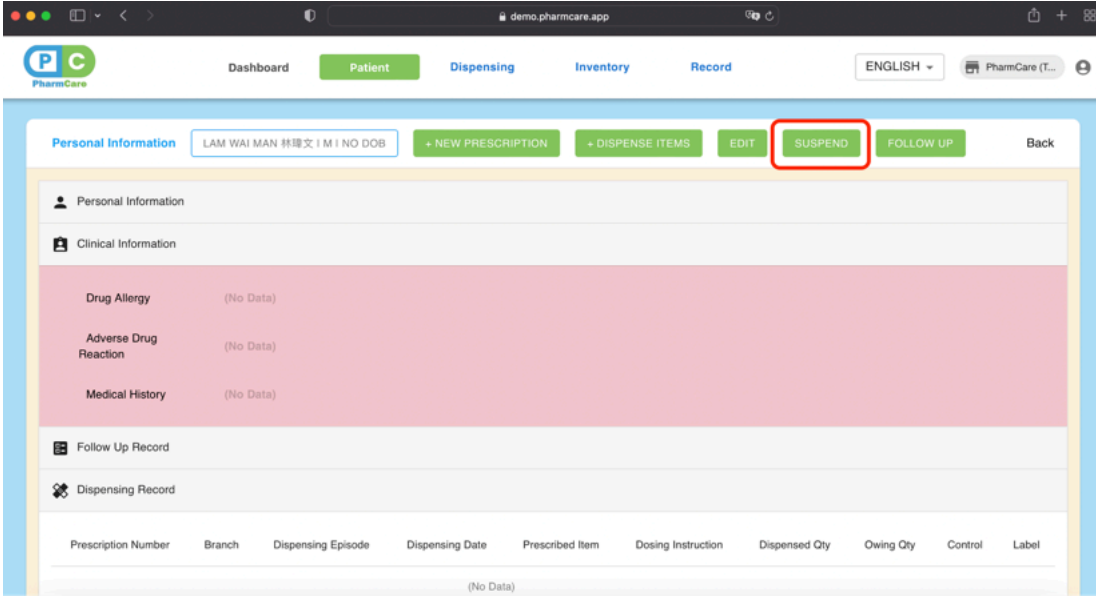


Edit patient details.

Patient

Deactivating Patients

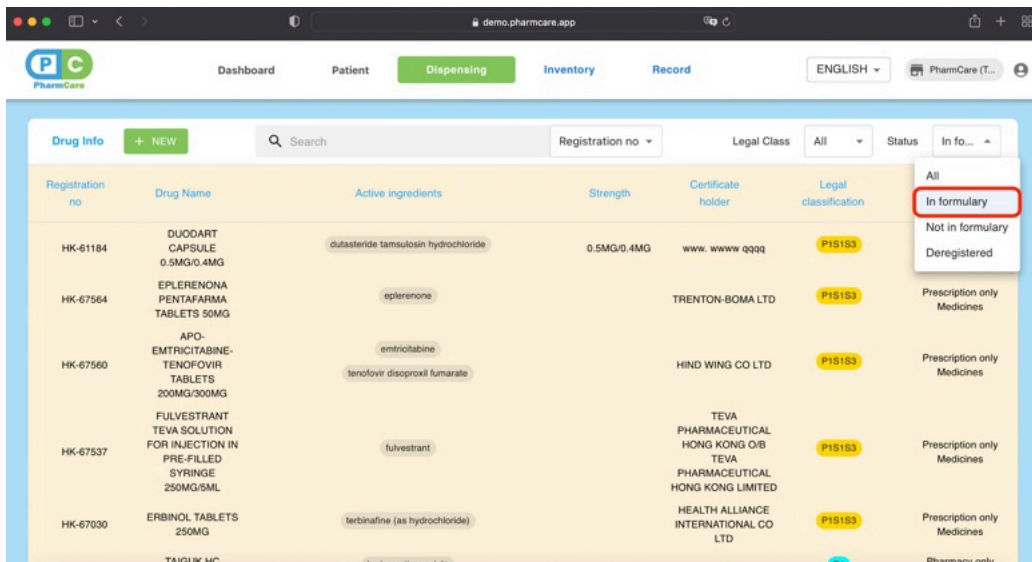
Deactivate patients.png

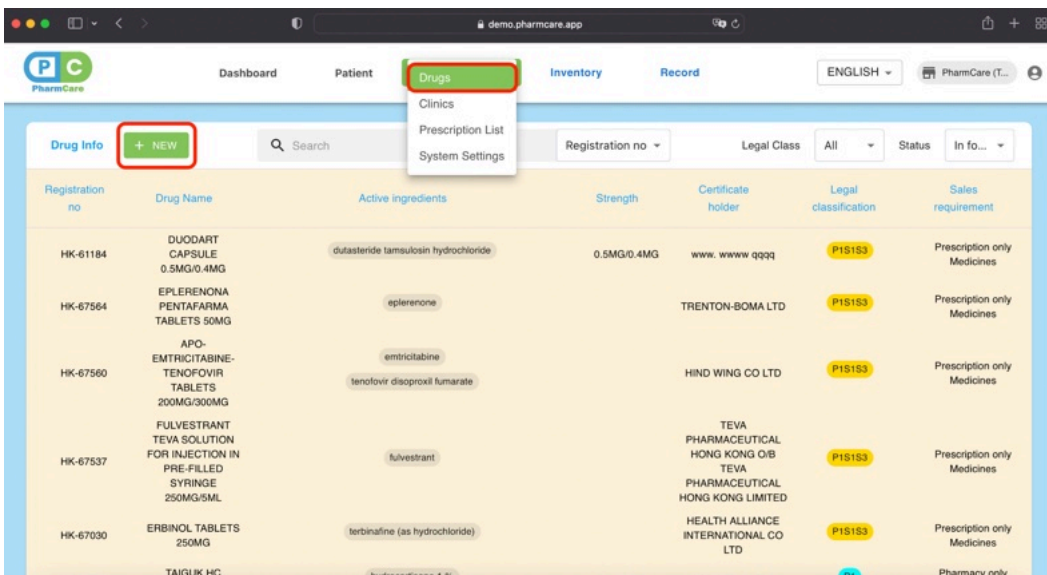


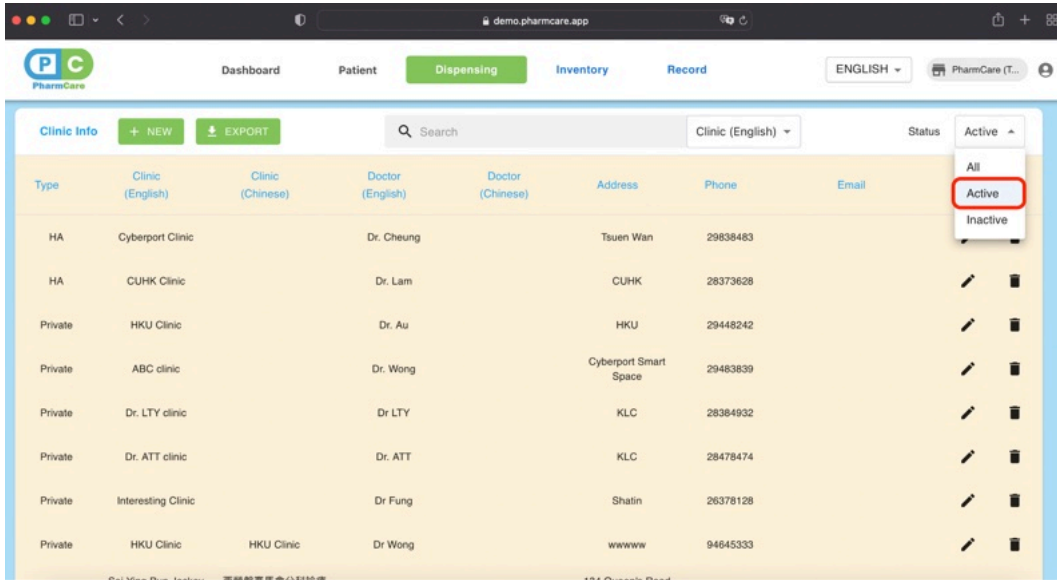
Deactivates a patient to remove its profile on the patient list.

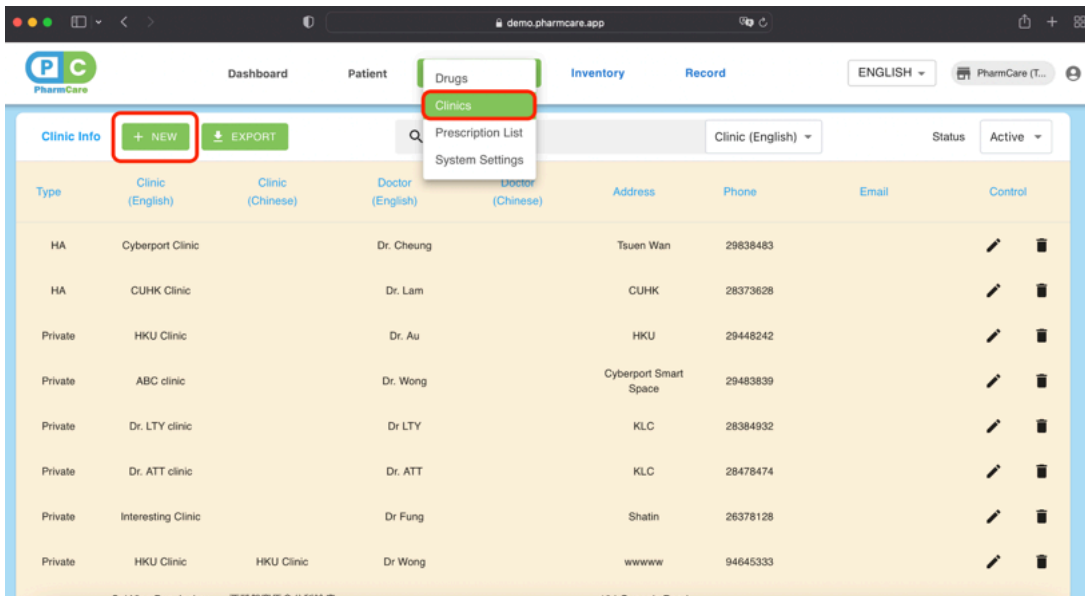
Dispensing

– stores details of the dispensed drugs, clinics, prescriptions and dosing instructions

Dispensing	Drug list	
 The screenshot shows the PharmCare app interface. The 'Dispensing' tab is selected. A dropdown menu is open, showing the 'In formulary' status highlighted. The background shows a table of drugs with columns for Registration no, Drug Name, Active ingredients, Strength, Certificate holder, Legal classification, and Status.		
Choose the status of drugs.		

Dispensing	Add Drugs	
 The screenshot shows the PharmCare app interface. The 'Add Drugs' button is highlighted with a red box. A dropdown menu is open, showing options: 'Drugs', 'Clinics', 'Prescription List', and 'System Settings'. The background shows the same drug list table as in the previous screenshot.		
Add news drugs to the drug list.		

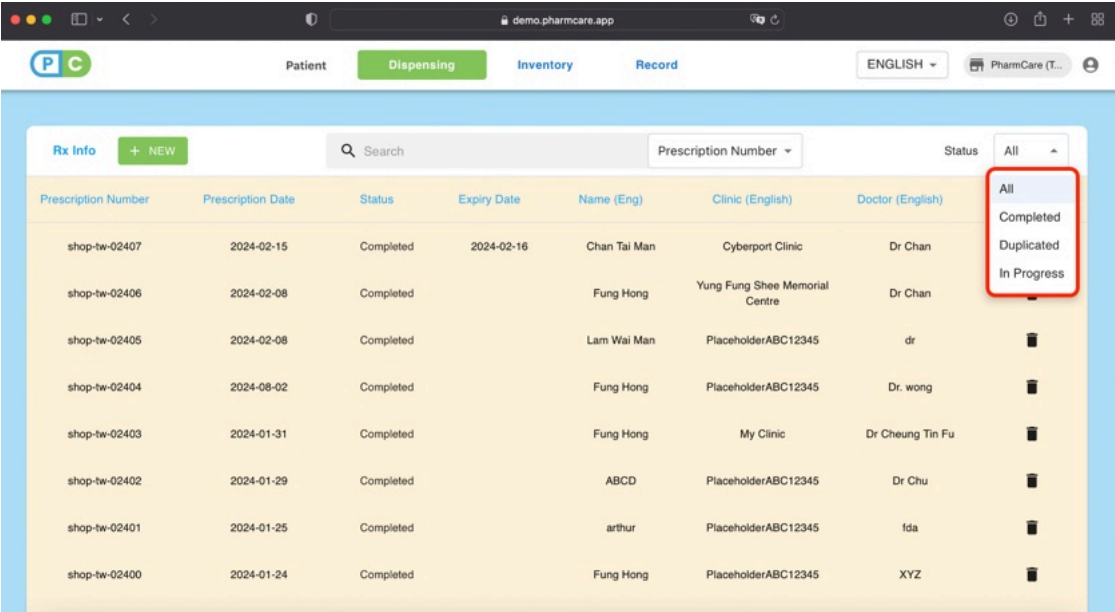
Dispensing	Clinic list	Clinic list.png
		
Choose the status of clinics.		

Dispensing	Add Clinics	Add new clinic.png
		
Add news clinics to the clinic list.		

Dispensing

Prescription List

Prescription List.png

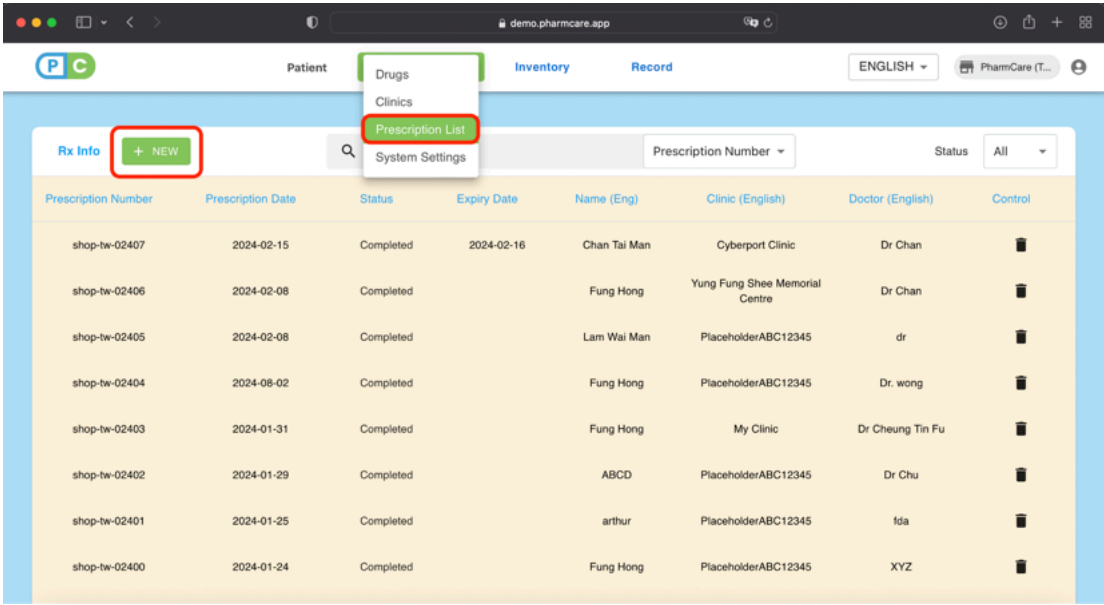


Choose the status of prescriptions.

Dispensing

Add Prescription

Add Prescription List.png

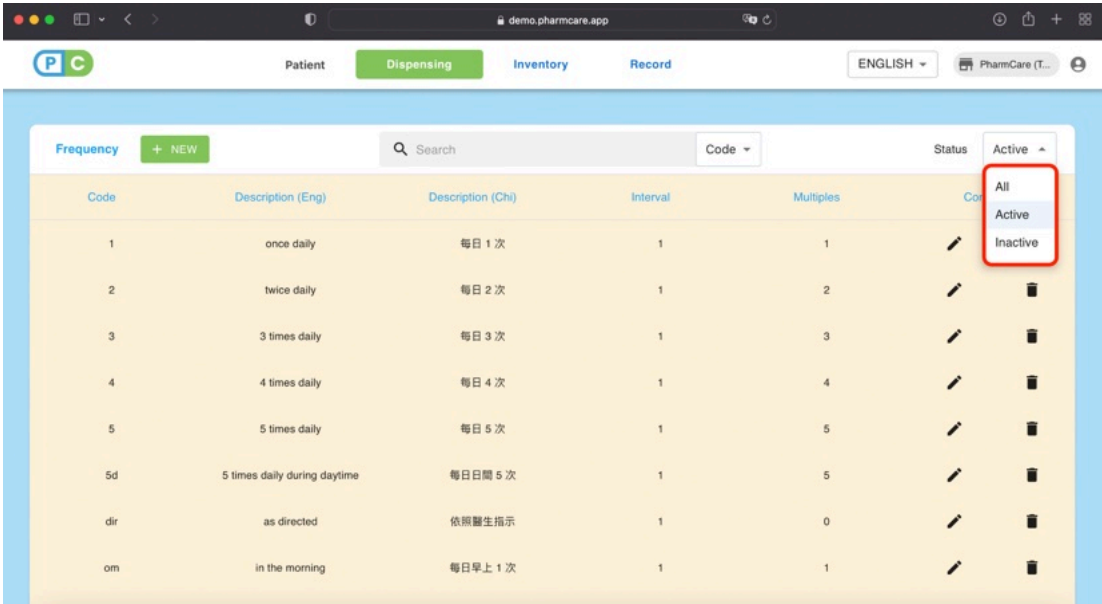


Add news clinics to the clinic list.

Dispensing

System Settings

System Setting.png

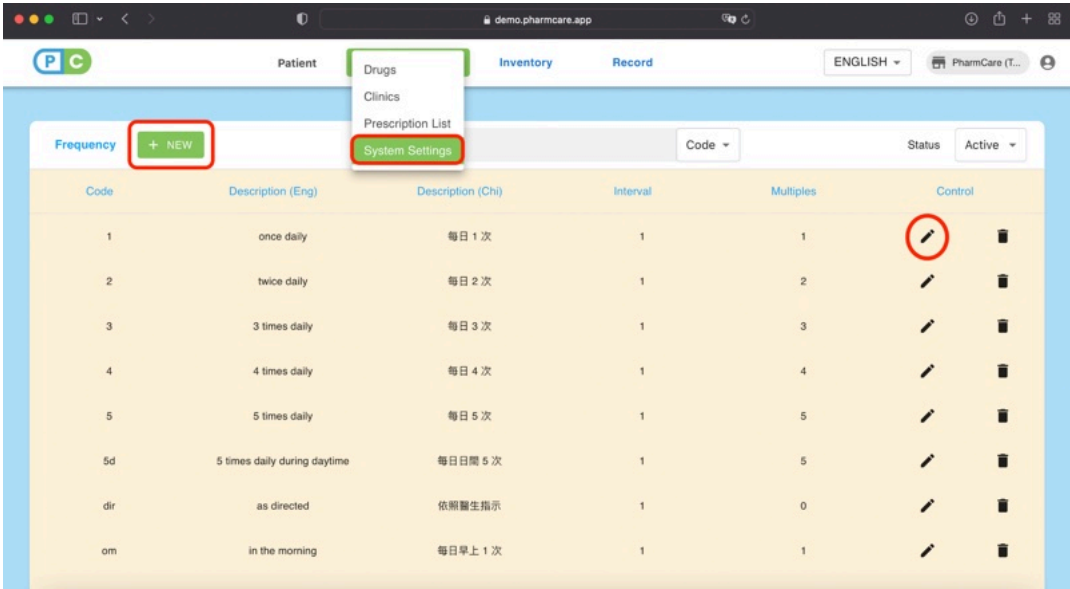


Choose the status of system settings.

Dispensing

Edit System Settings

Edit System Setting.png



Add and edit keywords.

Inventory

– stores details of the inventory in your pharmacy, including products, suppliers, invoices and purchase orders information

Inventory

Add Product

Add new product inventory.png

The screenshot shows the PharmCare V2 web application interface. At the top, there's a navigation bar with tabs: Patient, Dispensing, Products (highlighted with a red box), and Record. Below the navigation bar, there's a 'Product Info' section with a '+ NEW' button (highlighted with a red box) and an 'EXPORT' button. A dropdown menu is open under the 'Products' tab, showing options: Suppliers, Invoices, and Purchase Orders. The main content area displays a table of inventory items with columns: Code, Category, Drug / Item (Eng), Drug / Item (Chi), Active Ingredients, Registration No, Location, and Stock.

Code	Category	Drug / Item (Eng)	Drug / Item (Chi)	Active Ingredients	Registration No	Location	Stock
aaa	OTC medicines	ANTAMIN TAB 4MG - 100 Pack		chlorphenamine 4 mg	HK-31535	R1AA	1119977
	Pharmacy only medicines	DIFFLAM SOLN FOR GARGLE 0.15%		benzydamine hydrochloride oromucosal mouthwash 0.15 %	HK-31754		996954
	OTC medicines	MIRATON TAB 2MG		loperamide 2 mg	HK-32013		999800
	OTC medicines	EPICOR CREAM		chlorphenamine maleate 4 % dequalinium chloride 0.15 % titanium dioxide 5 % zinc oxide 5 % topical cream	HK-01669		876490
	Pharmacy only medicines	ZOFEN TAB 200MG		ibuprofen 200 mg	HK-31542		998957

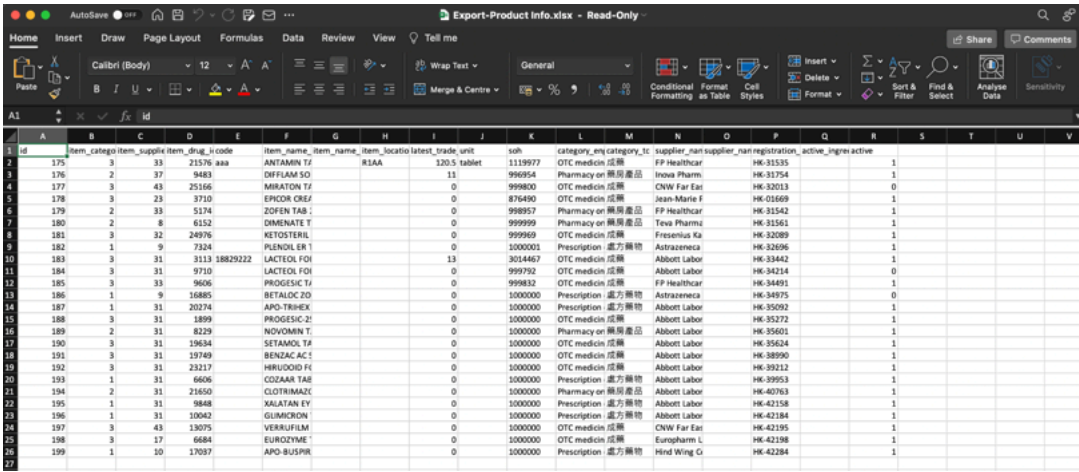
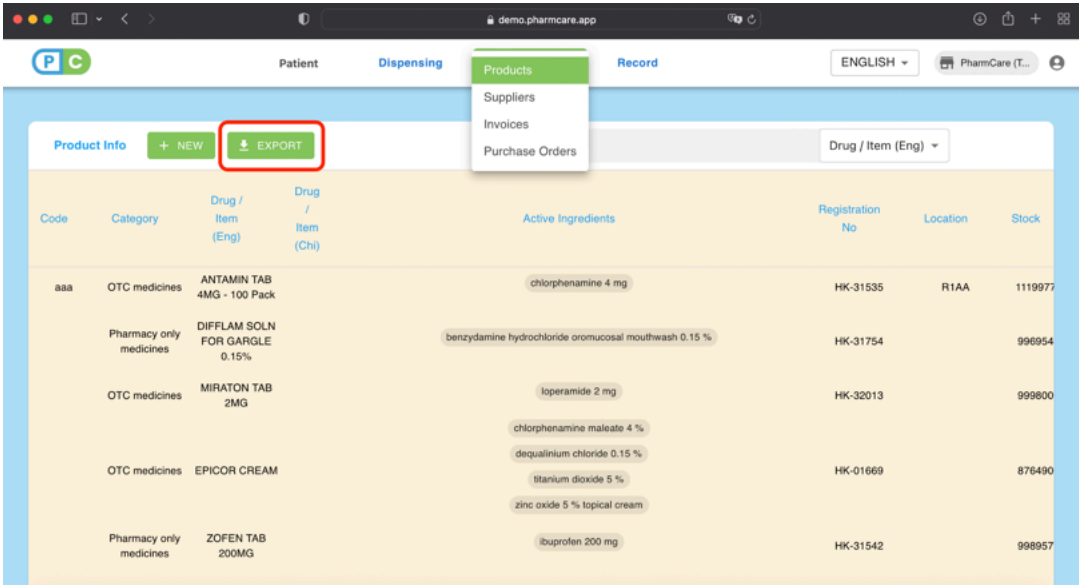
Add a new product into the inventory.

Inventory

Export Product

Export Product List.png

Export Product Spreadsheet.png

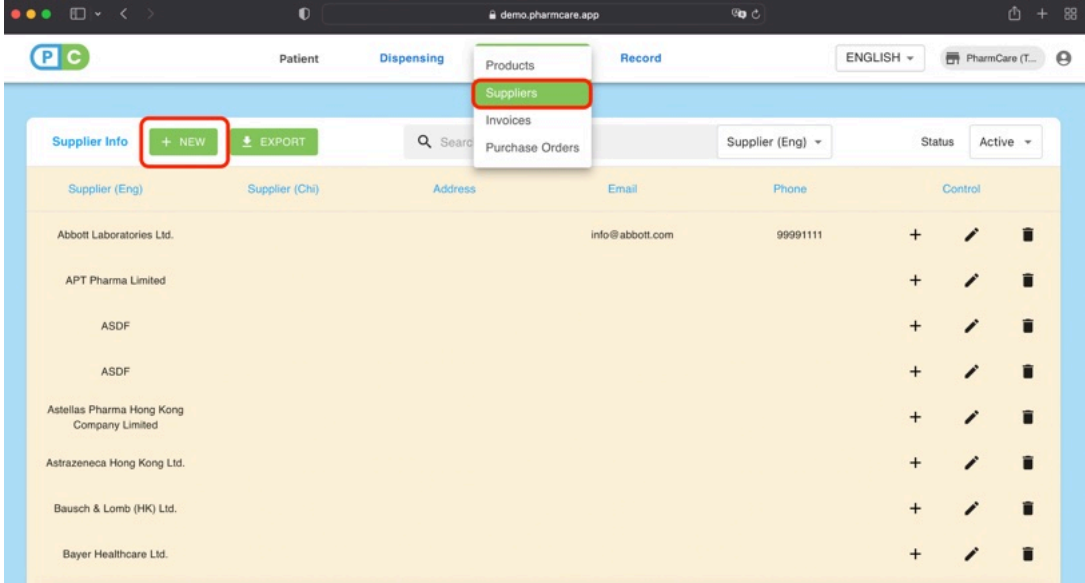


Export Product List into a spreadsheet.

Inventory

Add Suppliers

Add Supplier.png



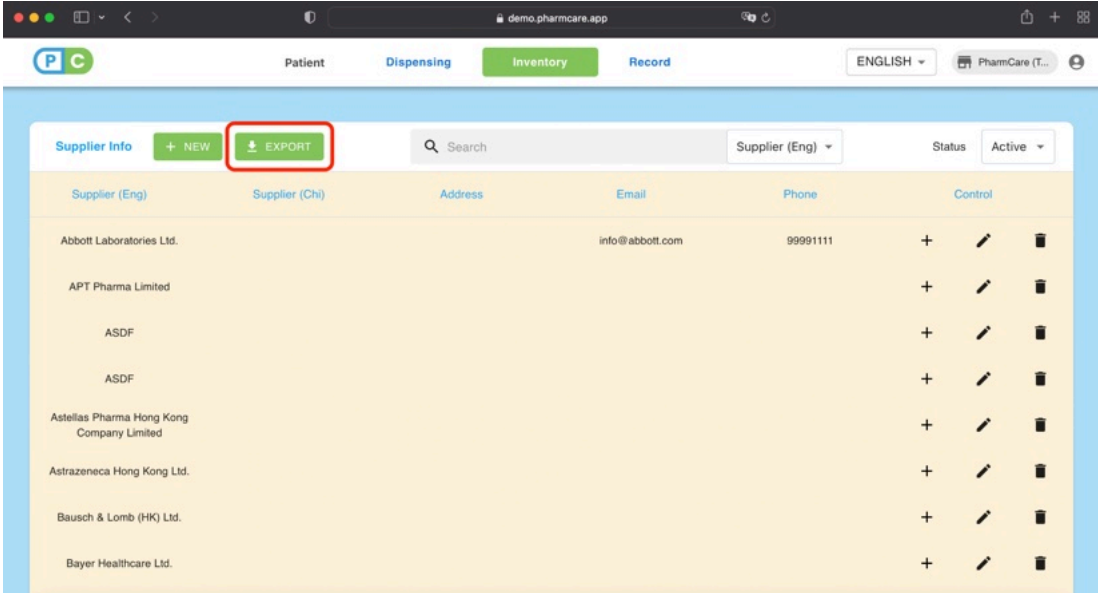
The screenshot shows the PharmCare V2 web application interface. The top navigation bar includes 'Patient', 'Dispensing', 'Products', and 'Record'. The 'Products' dropdown menu is open, showing 'Suppliers', 'Invoices', and 'Purchase Orders'. The 'Suppliers' option is highlighted. Below the navigation bar, the 'Supplier Info' section is visible, featuring a '+ NEW' button and an 'EXPORT' button. The main table lists suppliers with columns for 'Supplier (Eng)', 'Supplier (Chi)', 'Address', 'Email', 'Phone', and 'Control'. The table contains several rows of supplier data, including Abbott Laboratories Ltd., APT Pharma Limited, ASDF, Astellas Pharma Hong Kong Company Limited, Astrazeneca Hong Kong Ltd., Bausch & Lomb (HK) Ltd., and Bayer Healthcare Ltd.

Add a new item supplier.

Inventory

Export Suppliers

Export Supplier.png



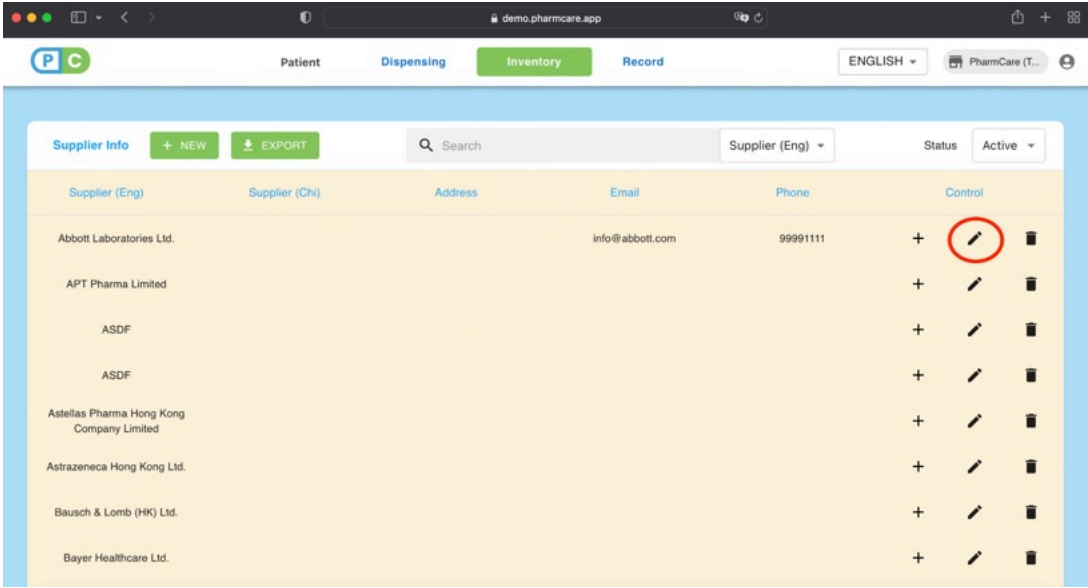
The screenshot shows the PharmCare V2 web application interface. The top navigation bar includes 'Patient', 'Dispensing', 'Inventory', and 'Record'. The 'Inventory' option is highlighted. Below the navigation bar, the 'Supplier Info' section is visible, featuring a '+ NEW' button and an 'EXPORT' button. The 'EXPORT' button is highlighted. The main table lists suppliers with columns for 'Supplier (Eng)', 'Supplier (Chi)', 'Address', 'Email', 'Phone', and 'Control'. The table contains several rows of supplier data, including Abbott Laboratories Ltd., APT Pharma Limited, ASDF, Astellas Pharma Hong Kong Company Limited, Astrazeneca Hong Kong Ltd., Bausch & Lomb (HK) Ltd., and Bayer Healthcare Ltd.

Export supplier list into a spreadsheet (similar spreadsheet format as above).

Inventory

Edit Suppliers

Edit Supplier.png

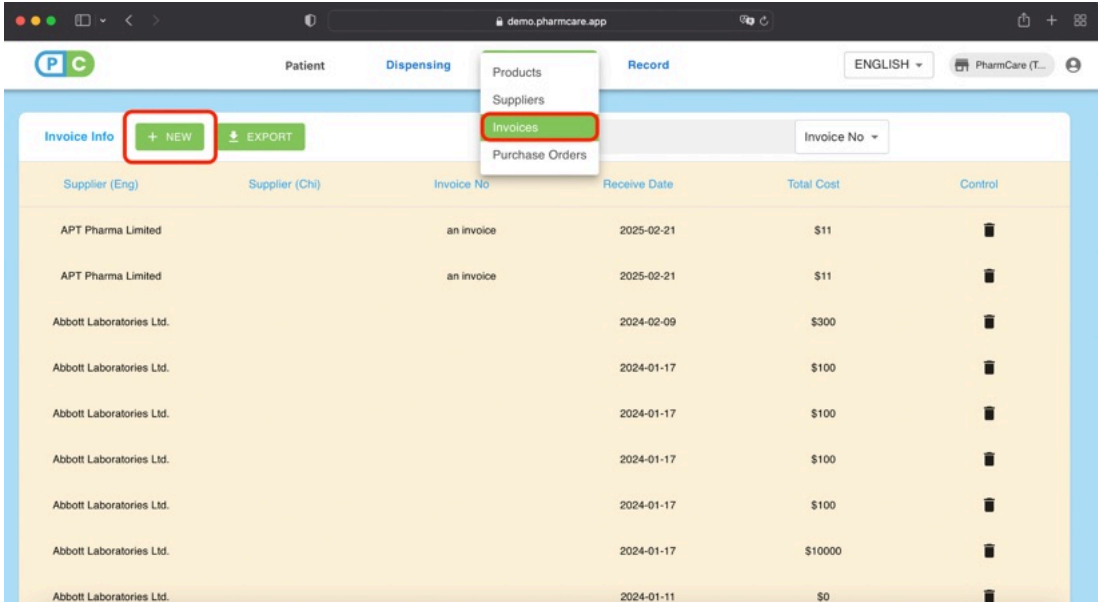


Edit Supplier List.

Inventory

Add Invoices

Add new invoice.png

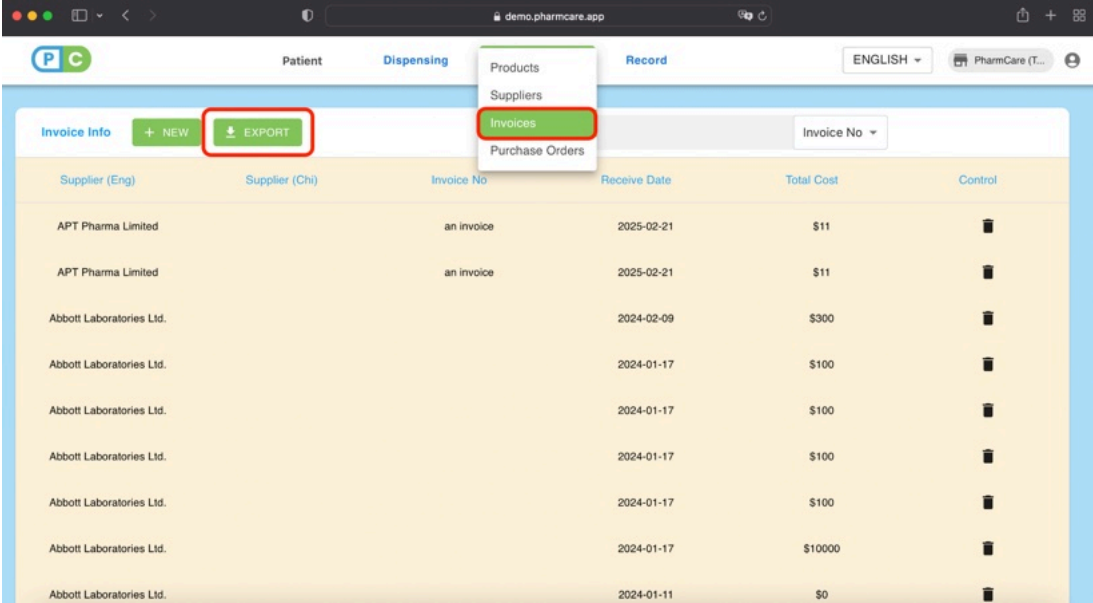


Add a new invoice.

Inventory

Export Invoices

Export Invoice.png



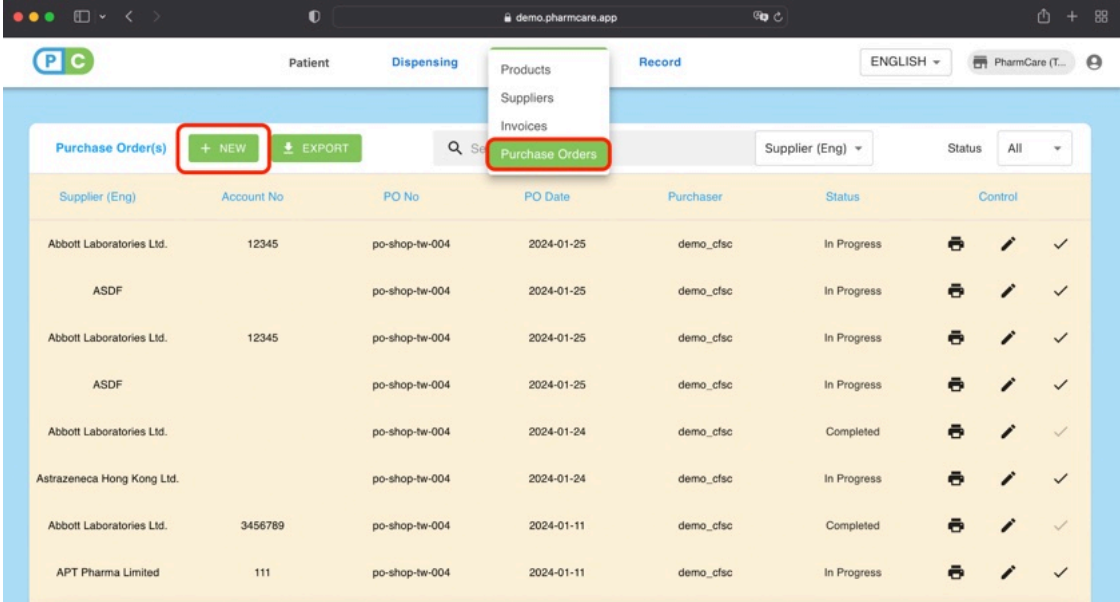
Supplier (Eng)	Supplier (Chi)	Invoice No	Receive Date	Total Cost	Control
APT Pharma Limited		an invoice	2025-02-21	\$11	
APT Pharma Limited		an invoice	2025-02-21	\$11	
Abbott Laboratories Ltd.			2024-02-09	\$300	
Abbott Laboratories Ltd.			2024-01-17	\$100	
Abbott Laboratories Ltd.			2024-01-17	\$100	
Abbott Laboratories Ltd.			2024-01-17	\$100	
Abbott Laboratories Ltd.			2024-01-17	\$100	
Abbott Laboratories Ltd.			2024-01-17	\$10000	
Abbott Laboratories Ltd.			2024-01-11	\$0	

Export invoice list into a spreadsheet (similar spreadsheet format as above).

Inventory

Add Purchase Order

Add Purchase Order.png



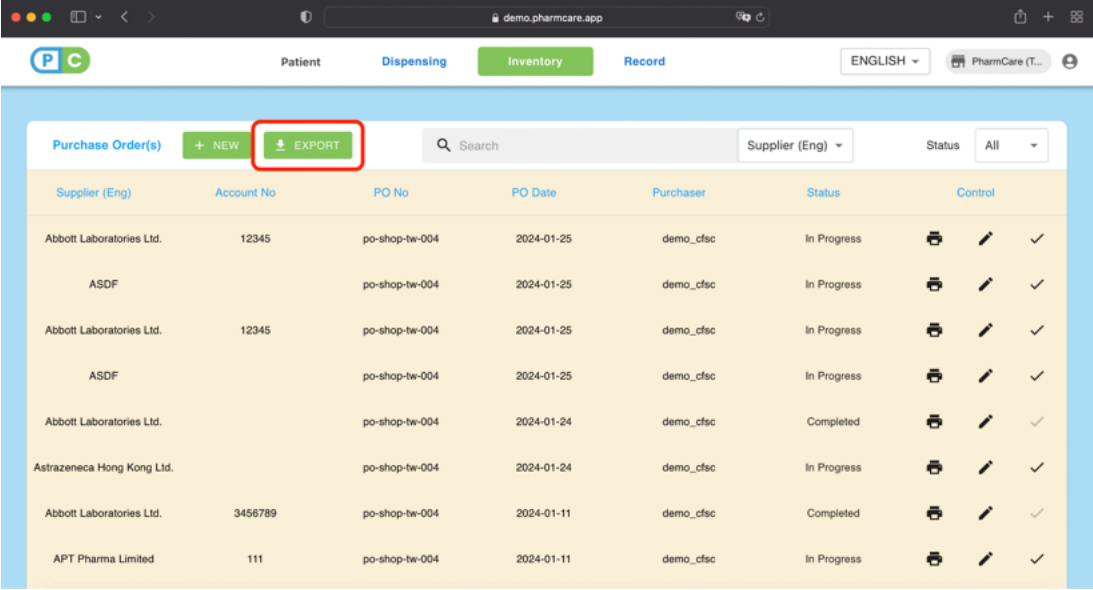
Supplier (Eng)	Account No	PO No	PO Date	Purchaser	Status	Control
Abbott Laboratories Ltd.	12345	po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
ASDF		po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
Abbott Laboratories Ltd.	12345	po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
ASDF		po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
Abbott Laboratories Ltd.		po-shop-tw-004	2024-01-24	demo_cfsc	Completed	
Astrazeneca Hong Kong Ltd.		po-shop-tw-004	2024-01-24	demo_cfsc	In Progress	
Abbott Laboratories Ltd.	3456789	po-shop-tw-004	2024-01-11	demo_cfsc	Completed	
APT Pharma Limited	111	po-shop-tw-004	2024-01-11	demo_cfsc	In Progress	

Add a new purchase order.

Inventory

Export Purchase Order

Edit Purchase Order.png



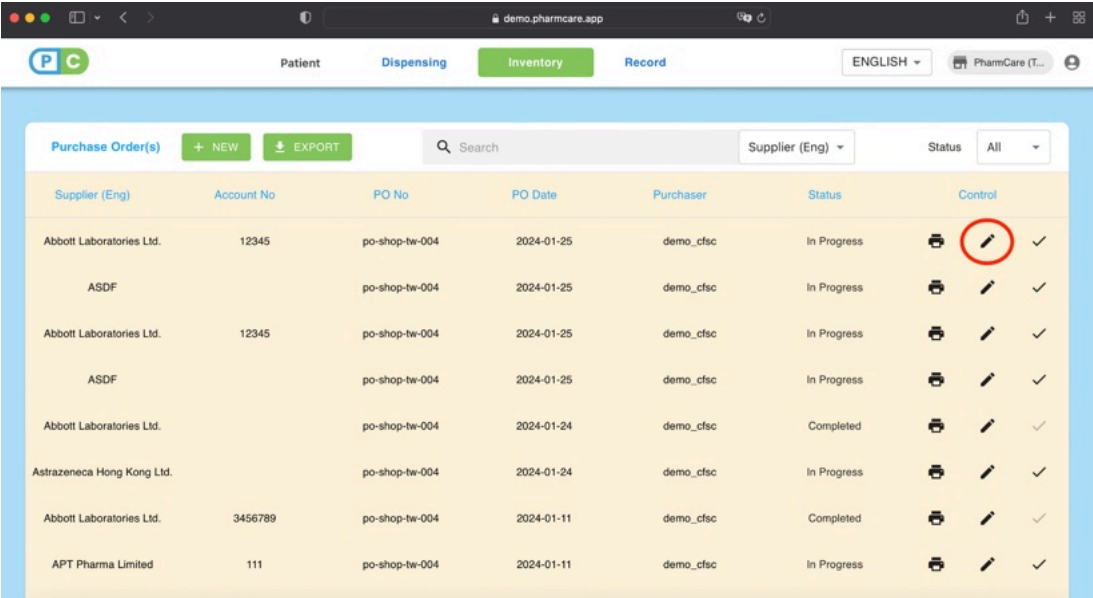
Supplier (Eng)	Account No	PO No	PO Date	Purchaser	Status	Control
Abbott Laboratories Ltd.	12345	po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
ASDF		po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
Abbott Laboratories Ltd.	12345	po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
ASDF		po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
Abbott Laboratories Ltd.		po-shop-tw-004	2024-01-24	demo_cfsc	Completed	
Astrazeneca Hong Kong Ltd.		po-shop-tw-004	2024-01-24	demo_cfsc	In Progress	
Abbott Laboratories Ltd.	3456789	po-shop-tw-004	2024-01-11	demo_cfsc	Completed	
APT Pharma Limited	111	po-shop-tw-004	2024-01-11	demo_cfsc	In Progress	

Export purchase order list into a spreadsheet (similar spreadsheet format as above).

Inventory

Edit Purchase Order

Edit Purchase Order.png



Supplier (Eng)	Account No	PO No	PO Date	Purchaser	Status	Control
Abbott Laboratories Ltd.	12345	po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
ASDF		po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
Abbott Laboratories Ltd.	12345	po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
ASDF		po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	
Abbott Laboratories Ltd.		po-shop-tw-004	2024-01-24	demo_cfsc	Completed	
Astrazeneca Hong Kong Ltd.		po-shop-tw-004	2024-01-24	demo_cfsc	In Progress	
Abbott Laboratories Ltd.	3456789	po-shop-tw-004	2024-01-11	demo_cfsc	Completed	
APT Pharma Limited	111	po-shop-tw-004	2024-01-11	demo_cfsc	In Progress	

Edit a purchase order.

Inventory

Print Purchase Order

Print Purchase Order.png

demo.pharmacare.app

PC

Patient

Dispensing

Inventory

Record

ENGLISH

PharmCare (T...

Purchase Order(s)

+ NEW

EXPORT

Search

Supplier (Eng)

Status All

Supplier (Eng)	Account No	PO No	PO Date	Purchaser	Status	Control
Abbott Laboratories Ltd.	12345	po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	Print icon (circled in red) Edit icon Checkmark icon
ASDF		po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	Print icon Edit icon Checkmark icon
Abbott Laboratories Ltd.	12345	po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	Print icon Edit icon Checkmark icon
ASDF		po-shop-tw-004	2024-01-25	demo_cfsc	In Progress	Print icon Edit icon Checkmark icon
Abbott Laboratories Ltd.		po-shop-tw-004	2024-01-24	demo_cfsc	Completed	Print icon Edit icon Checkmark icon
Astrazeneca Hong Kong Ltd.		po-shop-tw-004	2024-01-24	demo_cfsc	In Progress	Print icon Edit icon Checkmark icon
Abbott Laboratories Ltd.	3456789	po-shop-tw-004	2024-01-11	demo_cfsc	Completed	Print icon Edit icon Checkmark icon
APT Pharma Limited	111	po-shop-tw-004	2024-01-11	demo_cfsc	In Progress	Print icon Edit icon Checkmark icon

Print a purchase order.

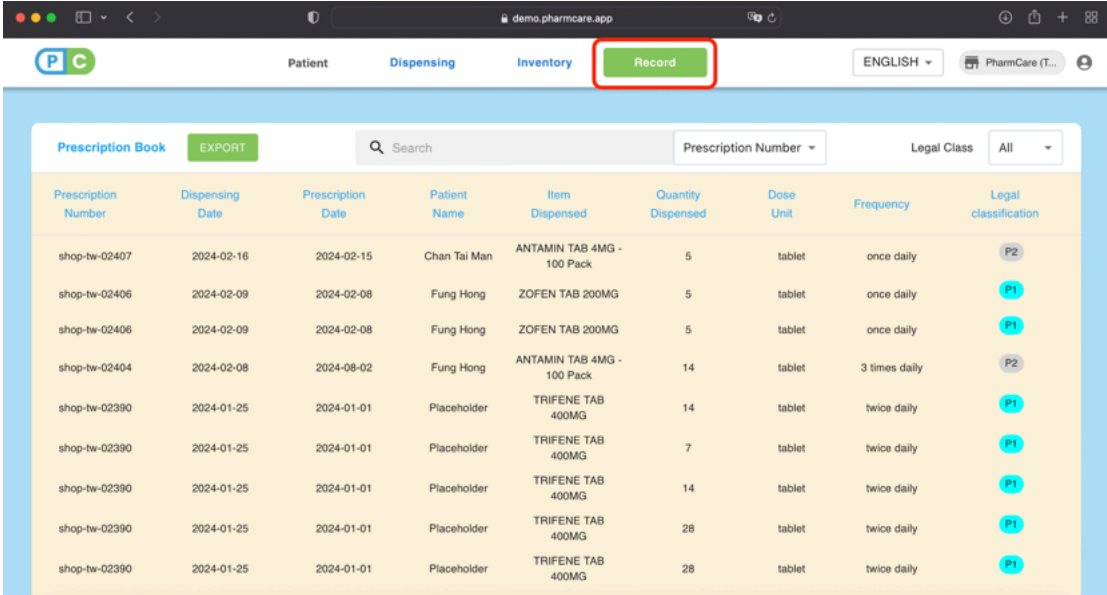
Record

– stores the record books, such as the prescription book and poisons book

Record

Prescription Book





Prescription Number	Dispensing Date	Prescription Date	Patient Name	Item Dispensed	Quantity Dispensed	Dose Unit	Frequency	Legal classification
shop-tw-02407	2024-02-16	2024-02-15	Chan Tai Man	ANTAMIN TAB 4MG - 100 Pack	5	tablet	once daily	P2
shop-tw-02406	2024-02-09	2024-02-08	Fung Hong	ZOFEN TAB 200MG	5	tablet	once daily	P1
shop-tw-02406	2024-02-09	2024-02-08	Fung Hong	ZOFEN TAB 200MG	5	tablet	once daily	P1
shop-tw-02404	2024-02-08	2024-08-02	Fung Hong	ANTAMIN TAB 4MG - 100 Pack	14	tablet	3 times daily	P2
shop-tw-02390	2024-01-25	2024-01-01	Placeholder	TRIFENE TAB 400MG	14	tablet	twice daily	P1
shop-tw-02390	2024-01-25	2024-01-01	Placeholder	TRIFENE TAB 400MG	7	tablet	twice daily	P1
shop-tw-02390	2024-01-25	2024-01-01	Placeholder	TRIFENE TAB 400MG	14	tablet	twice daily	P1
shop-tw-02390	2024-01-25	2024-01-01	Placeholder	TRIFENE TAB 400MG	28	tablet	twice daily	P1
shop-tw-02390	2024-01-25	2024-01-01	Placeholder	TRIFENE TAB 400MG	28	tablet	twice daily	P1

Shows a list of all dispensed prescription items with instructions.

Record

Export Prescription Book

Export Prescription Book.png

Prescription Book spreadsheet.png

demo.pharmacare.app

P C

Patient

Dispensing

Inventory

Record

ENGLISH

PharmCare (T...

Prescription Book

EXPORT

Search

Prescription Number

Legal Class

All

Prescription Number	Dispensing Date	Prescription Date	Patient Name	Item Dispensed	Quantity Dispensed	Dose Unit	Frequency	Legal classification
shop-tw-02407	2024-02-16	2024-02-15	Chan Tai Man	ANTAMIN TAB 4MG - 100 Pack	5	tablet	once daily	P2
shop-tw-02406	2024-02-09	2024-02-08	Fung Hong	ZOFEN TAB 200MG	5	tablet	once daily	P1
shop-tw-02406	2024-02-09	2024-02-08	Fung Hong	ZOFEN TAB 200MG	5	tablet	once daily	P1
shop-tw-02404	2024-02-08	2024-08-02	Fung Hong	ANTAMIN TAB 4MG - 100 Pack	14	tablet	3 times daily	P2
shop-tw-02390	2024-01-25	2024-01-01	Placeholder	TRIFENE TAB 400MG	14	tablet	twice daily	P1
shop-tw-02390	2024-01-25	2024-01-01	Placeholder	TRIFENE TAB 400MG	7	tablet	twice daily	P1
shop-tw-02390	2024-01-25	2024-01-01	Placeholder	TRIFENE TAB 400MG	14	tablet	twice daily	P1
shop-tw-02390	2024-01-25	2024-01-01	Placeholder	TRIFENE TAB 400MG	28	tablet	twice daily	P1
shop-tw-02390	2024-01-25	2024-01-01	Placeholder	TRIFENE TAB 400MG	28	tablet	twice daily	P1

PrescriptionBookRecord.xlsx - Read-Only

Home

Insert

Draw

Page Layout

Formulas

Data

Review

View

Tell me

Share

Comments

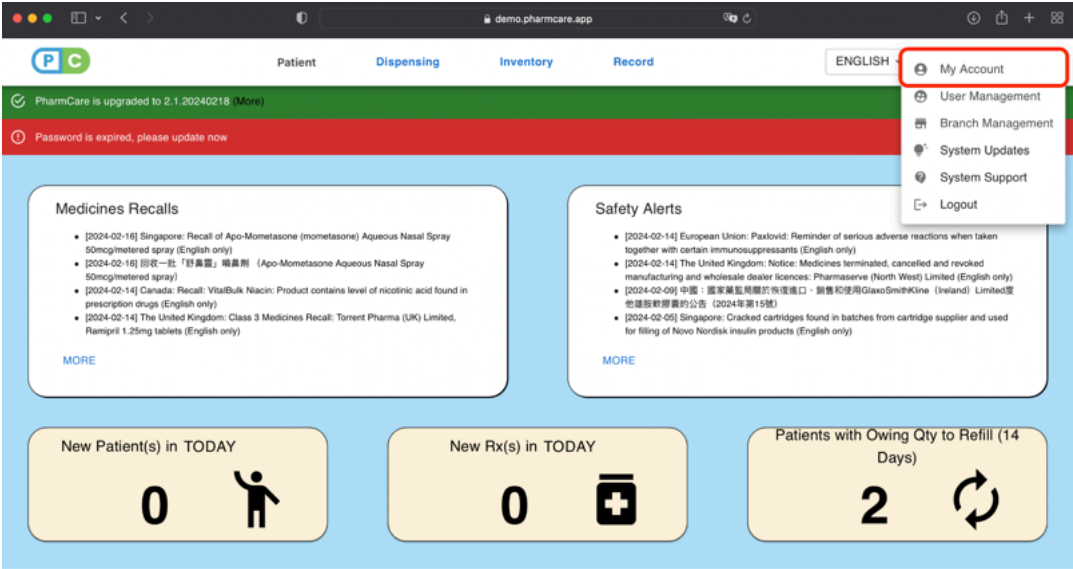
Rx No.	Shop Date	Patient Nam	Patient Nam	Patient Addn	Item Dispens	Active Ingres	HK Reg-No	Dosage	Dosage Form	FQ	(Chinese) QTY disp	Owing QTY	Doctor	Clinic Name	Clinic Name	Rx Date	Rx Total QTY
shop-tw-024	2024-02-16	Chan Tai Ma	陳太文	Room 3, QH	ANTAMIN T	chlorphenam	HK-31535	1 tablet	once daily	每日 1 次	5	5	Dr Chan	Cyberport Cl		2024-02-15	10
shop-tw-024	2024-02-09	Fung Hong			ZOFEN TAB	ibuprofen 20	HK-31542	1 tablet	once daily	每日 1 次	5	5	Dr Chan	Yung Fung Si	西區萬能紀念	2024-02-08	10
shop-tw-024	2024-02-08	Fung Hong			ANTAMIN T	chlorphenam	HK-31535	1 tablet	3 times daily	每日 3 次	14	7	Dr. Wong	Placeholder		2024-08-02	21
shop-tw-023	2024-01-25	Placeholder			TRIFENE TAI	ibuprofen 40	HK-63477	2 tablet	twice daily	每日 2 次	14	14	Chan Siu Mir	asdf		2024-01-01	28
shop-tw-023	2024-01-25	Placeholder			TRIFENE TAI	ibuprofen 40	HK-63477	2 tablet	twice daily	每日 2 次	7	7	Chan Siu Mir	asdf		2024-01-01	28
shop-tw-023	2024-01-25	Placeholder			TRIFENE TAI	ibuprofen 40	HK-63477	2 tablet	twice daily	每日 2 次	14	6	Chan Siu Mir	asdf		2024-01-01	28
shop-tw-023	2024-01-25	Placeholder			TRIFENE TAI	ibuprofen 40	HK-63477	2 tablet	twice daily	每日 2 次	28	4	Chan Siu Mir	asdf		2024-01-01	28
shop-tw-023	2024-01-25	Placeholder			TRIFENE TAI	ibuprofen 40	HK-63477	2 tablet	twice daily	每日 2 次	28	2	Chan Siu Mir	asdf		2024-01-01	28
shop-tw-023	2024-01-25	Placeholder			TRIFENE TAI	ibuprofen 40	HK-63477	2 tablet	twice daily	每日 2 次	28	0	Chan Siu Mir	asdf		2024-01-01	28
shop-tw-023	2024-01-25	Placeholder			ZOFEN TAB	ibuprofen 20	HK-31542	2 tablet	twice daily	每日 2 次	50	62	Chan Siu Mir	Placeholder		2011-11-11	112
shop-tw-023	2024-01-25	Placeholder			ZOFEN TAB	ibuprofen 20	HK-31542	2 tablet	twice daily	每日 2 次	112	51	Chan Siu Mir	Placeholder		2011-11-11	112
shop-tw-023	2024-01-25	Fung Hong			PALSET SOLI	palonosetron	HK-67549	1 tablet	once daily	每日 1 次	5	5	Dr Chan	Placeholder		2024-01-24	10
shop-tw-023	2024-01-25	Fung Hong			PALSET SOLI	palonosetron	HK-67549	1 tablet	once daily	每日 1 次	5	0	Dr Chan	Placeholder		2024-01-24	10
shop-tw-024	2024-01-25	arthur			DIMENATE T	dimenhydrin	HK-31561	1 tablet	once daily	每日 1 次	1	6	fda	Placeholder		2024-01-25	7
shop-tw-024	2024-01-25	arthur			DIFFLAM SO	benzydamine	HK-31754	10 ml	4 times daily	每日 4 次	10	390	fda	Placeholder		2024-01-25	400
shop-tw-024	2024-01-25	arthur			DIFFLAM SO	benzydamine	HK-31754	10 ml	4 times daily	每日 4 次	10	380	fda	Placeholder		2024-01-25	400

Export Prescription List into a spreadsheet.

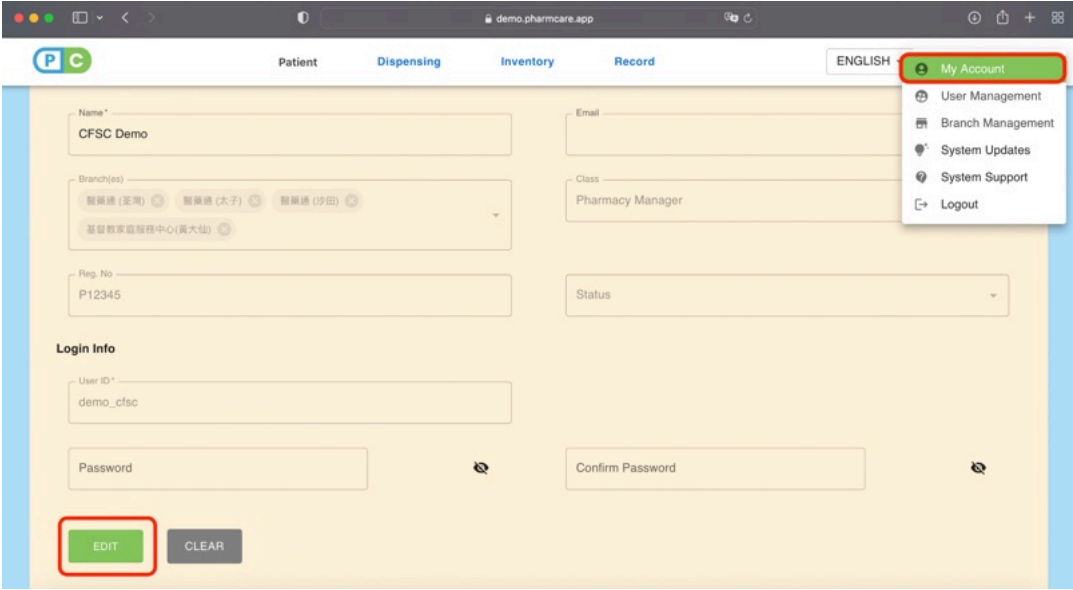
Account

– manage account settings and view system updates

Account	Account Management	 
---------	--------------------	--



The screenshot shows the PharmCare V2 web application interface. At the top, there are navigation tabs: Patient, Dispensing, Inventory, and Record. A language selector is set to ENGLISH. A dropdown menu is open for the 'My Account' icon, showing options: My Account, User Management, Branch Management, System Updates, System Support, and Logout. The main content area displays 'Medicines Recalls' and 'Safety Alerts' sections, followed by summary cards for 'New Patient(s) in TODAY' (0), 'New Rx(s) in TODAY' (0), and 'Patients with Owing Qty to Refill (14 Days)' (2).



The screenshot shows the PharmCare V2 web application interface with the 'My Account' dropdown menu open. The menu options are: My Account, User Management, Branch Management, System Updates, System Support, and Logout. The main content area displays a form for account management with fields for Name (CFSC Demo), Email, Branch(es), Class (Pharmacy Manager), Reg. No (P12345), Status, User ID (demo_cfsc), Password, and Confirm Password. A red box highlights the 'EDIT' button at the bottom left of the form.

Click on the account icon to edit account settings.

Account	User Management	User Management.png
---------	-----------------	---------------------

Edit Organization User Settings.

Account	Branch Management	Branch Management.png
---------	-------------------	-----------------------

Edit Branch Settings.

Account

System Support

System Support.png

System Support Details.png

demo.pharmacare.app

PharmCare

System Support 系統支援 | PharmCare 醫藥通

Patient

Dispensing

Inventory

Record

ENGLISH

My Account

User Management

Branch Management

System Updates

System Support

Logout

PharmCare is upgraded to 2.1.20240218 (More)

Password is expired, please update now

Medicines Recalls

- [2024-02-16] Singapore: Recall of Apo-Mometasone (mometasone) Aqueous Nasal Spray 50mcg/metered spray (English only)
- [2024-02-16] 回收一批「舒鼻靈」噴霧劑 (Apo-Mometasone Aqueous Nasal Spray 50mcg/metered spray)
- [2024-02-14] Canada: Recall: VitalBulk Niacin: Product contains level of nicotinic acid found in prescription drugs (English only)
- [2024-02-14] The United Kingdom: Class 3 Medicines Recall: Torrent Pharma (UK) Limited, Rampril 1.25mg tablets (English only)

MORE

Safety Alerts

- [2024-02-14] European Union: Paxlovid: Reminder of serious adverse reactions when taken together with certain immunosuppressants (English only)
- [2024-02-14] The United Kingdom: Notice: Medicines terminated, cancelled and revoked manufacturing and wholesale dealer licences: Pharmaserve (North West) Limited (English only)
- [2024-02-09] 中國：國家藥監局關於恢復進口、銷售和使用GlaxoSmithKline (Ireland) Limited度他羅酸軟膠囊的公告 (2024年第15號)
- [2024-02-05] Singapore: Cracked cartridges found in batches from cartridge supplier and used for filling of Novo Nordisk insulin products (English only)

MORE

New Patient(s) in TODAY

0

New Rx(s) in TODAY

0

Patients with Owing Qty to Refill (14 Days)

2

pharmacare.app

PharmCare

System Support 系統支援 | PharmCare 醫藥通

HOME 首頁

MEDICATION 藥物

APP INTRO 手機應用

USER STORY 用家分享

DEMO 演示

Home / System Support 系統支援

PharmCare Support

Service Hours

Mon - Fri 10:00 - 18:00 (except Public Holiday)

Service Contacts

- Tel : (852)53360883
- Whatsapp : (852)53360883
- Email : support@pharmacare.app

Chat with PharmCare 醫藥通

Hi! How can we help you?

Start chat

Powered by Messenger

View details of PharmCare Support.

Commercial Confidential
Copyright 2024 PharmCare Technology Limited

Page | 32

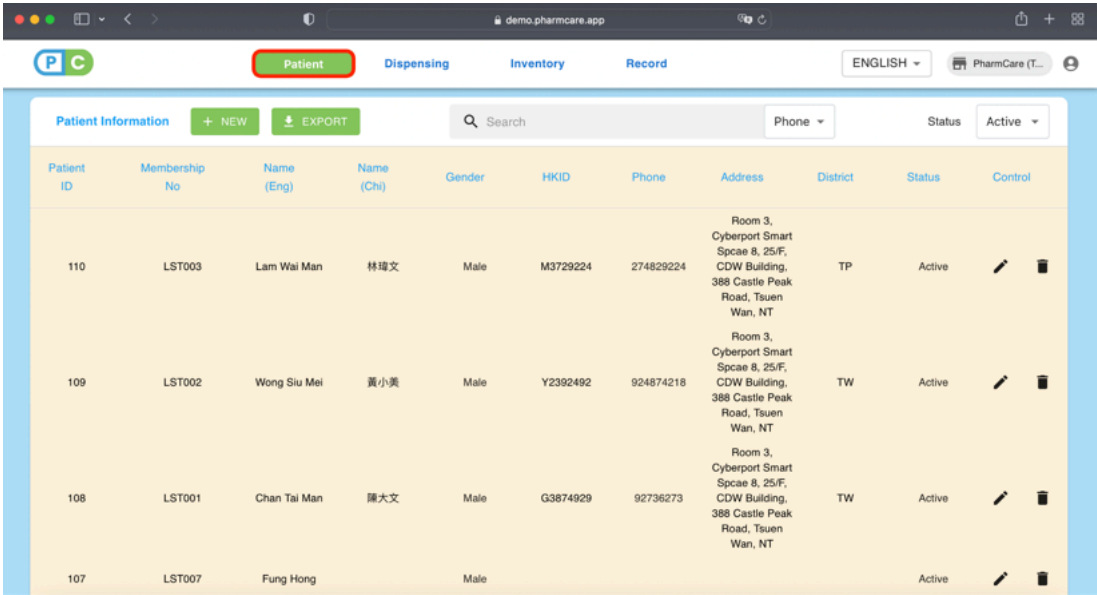
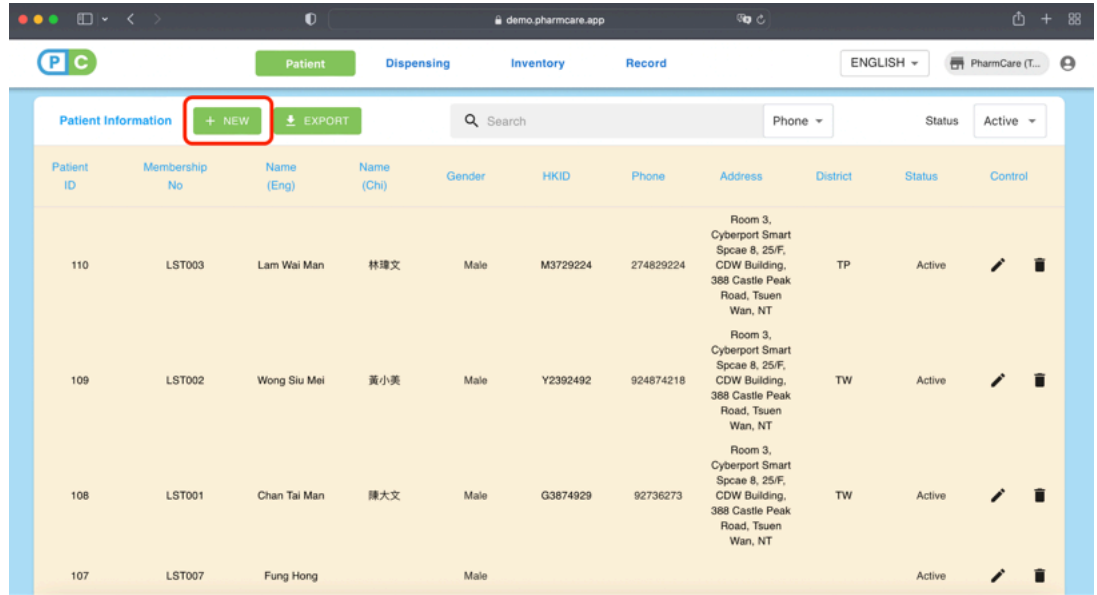
Use Cases

Adding A New Patient

1. Navigate to the Patient Page by clicking on the “Patient” button.
2. Select “New” in the top left corner (next to Patient Information).
3. Enter Patient Information
 - Mandatory Fields: English Name
 - If the patient only has a Chinese name, fill it in the English Name field
4. You can also fill in the following as necessary (optional fields).

Personal Information	Clinical Information
- Name (Chinese) - Email - HKID - Membership Number <i>*For membership program specific to your own pharmacy (if applicable)</i> - Address - District - Phone - Backup Phone - Relations w/ patient - Date of Birth - Gender	- Drug Allergy - Adverse Drug Reaction - Medical History

5. Attach a referral file (if required)
6. Press “New” to add another new patient into the patient list.

Action	Screenshot Description
1. Navigate to Patient Page	
2. Select “New” in the top left corner (next to Patient Information).	

3. Enter Patient Information

(Mandatory Field: English Name – If only Chinese name, fill it in the English Name field)
Other fields are optional.

4. Attach Referral (if required)

5. Press “New” to save and add a new patient.

The screenshot displays the PharmCare V2 web application interface. A modal form is open, allowing users to enter patient information. The form includes the following fields:

- Adverse Drug Reaction
- Medical History
- Other Information section containing:
 - Referral Letter with an "UPLOAD FILE" button
 - Remarks

At the bottom of the modal, there are two buttons: a green "NEW" button, which is highlighted with a red rectangle, and a grey "RESET" button. The background shows a patient list table with columns for Patient ID, Member ID, Name, and Status.

Dispensing A New Prescription

1. Collect Sample Prescription
2. You can search patients directly or filter by the drop down menu
3. Click onto the Patient's English or Chinese Name
4. Press "New Prescription" on the top bar
5. Enter Prescription Details and Relevant Investigation

Prescription Details
- Prescription Number (<i>a non-repeatable running number to identify each prescription</i>) - Doctor (English) - Clinic (English) - Partial Fill / Repeat Rx - Expiry Date - Label Languages - Prescription Content - Relevant Investigation & Remarks

6. Enter Administration Instruction Details for the items to be dispensed.

Administration Instruction Details
- (Name of the) Dispensed Item - Route of Administration - Dosage & Dosage Unit - Frequency - Duration (click on the button to swap the duration from days to weeks and v.v.) - PRN% - Start & End Date

7. Enter the quantity of medications dispensed, precautions and drug icons.

**Drug icons are simple pictograms which allow easier understanding of specific administration instructions (E.g. A sun represents “in the morning”).*

8. Enter batch and stock details. If you do not wish to use the stock system, you may press in the “remove stock” button.

9. If more than one medication is to be dispensed within one single prescription, you may add a new drug and enter its details accordingly (only by entering the medication name in the blank field).

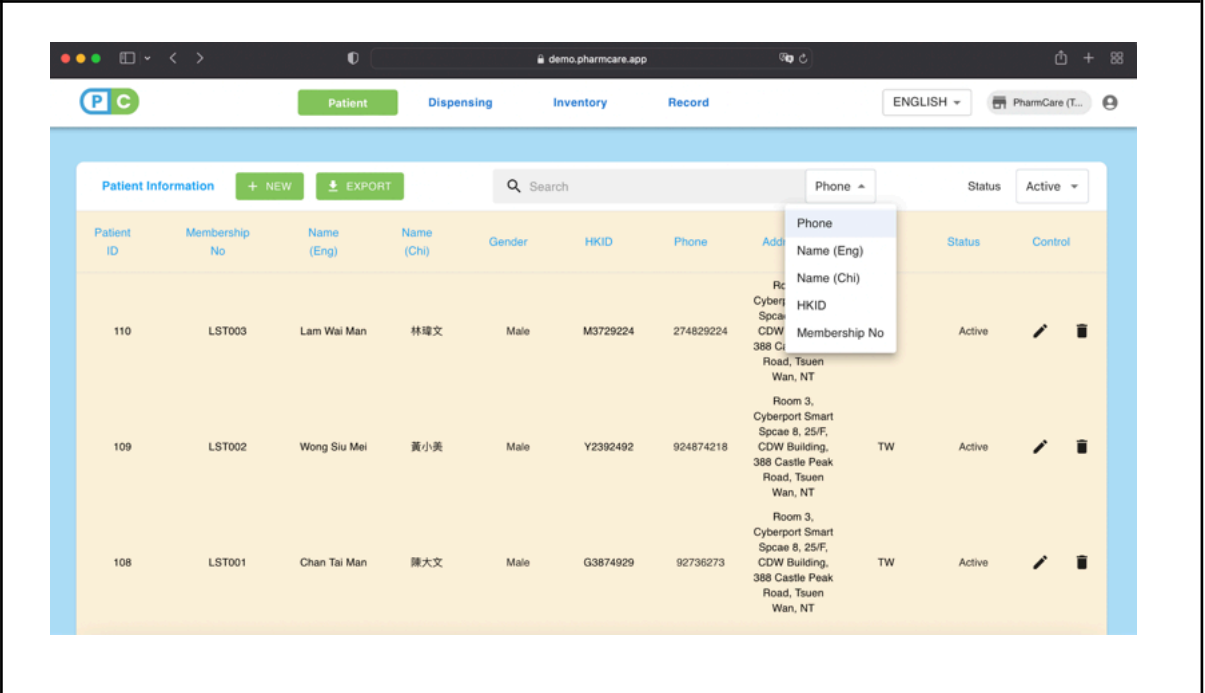
10. Once all medications have been included, navigate to the top and select “Preview Label”

11. Select details of the dispensing label to be printed, which include the language, size, and number of medication labels to be printed (default: 1), as well as whether the medication duration and QR code.

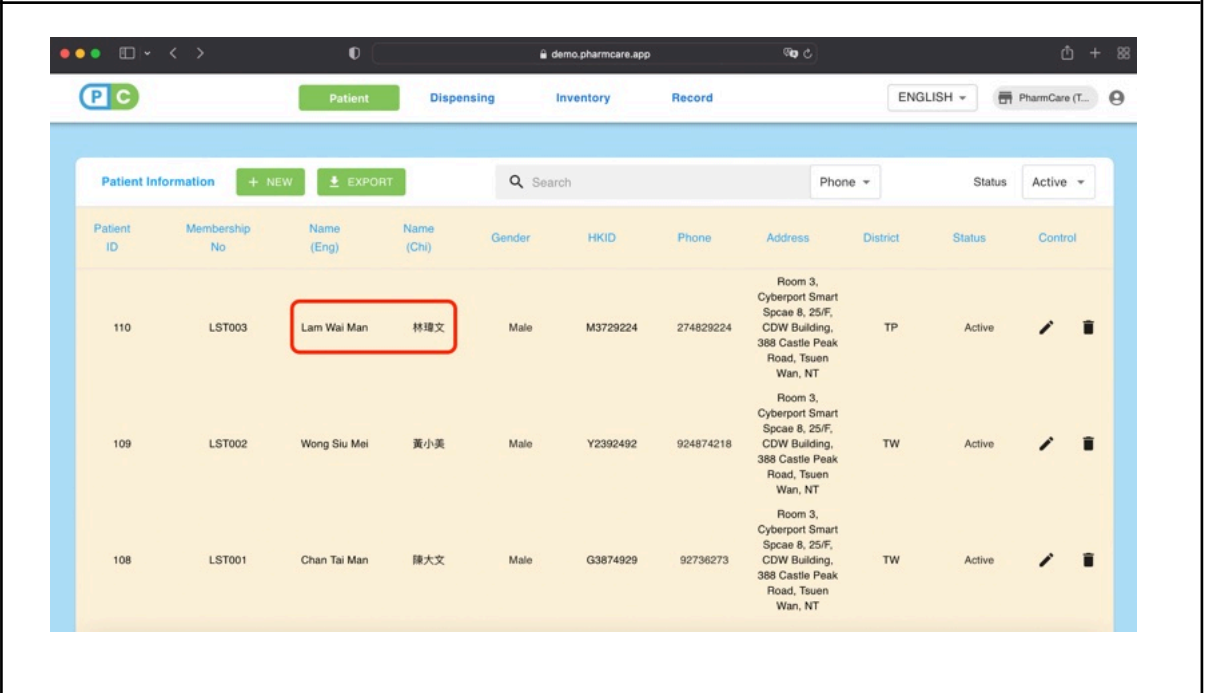
12. Print the label and complete dispensing. The dispensing record will be shown in the patient’s dispensing record (at the bottom of the page after clicking into the patient’s name)

Action	Screenshot Description
1. Below is a sample prescription.	請到社區藥房購買藥物（藥物處方由發出日起計一個月內有效） Please purchase the medicines at <u>community pharmacy</u>. (This prescription is only valid for one month from the date of issue.) 門診藥單 Out-Patient Prescription 明愛醫院 Caritas Medical Centre Name: Chan Tai Man Sex: M Age: 53 Pat. Status: Case No.: Address: Room 3, Cyberport Smart Space 8, 25/F, CDW Building, 388 Castle Peak Road, Tsuen Wan, NT <u>Drug Allergy:</u> (1) PENICILLIN (RASH) <u>Adverse Drug Reaction:</u> (1) ASPIRIN Prescription 1. EMPAGLIFLOZIN (JARDIANCE) tablet oral: 10 mg daily for 22 weeks 2. APIXABAN (ELIQUIS) tablet oral: 5 mg BD for 22 weeks Generic substitution is allowed unless otherwise specified. Doctor's Signature: 醫生簽名 Doctor's Signature Date: 01-Jan-2024 Dr Chan Siu Ming Specialty/Unit: Printed on: 01-Jan-2024 Hospital Telephone No. : Page 1 of 1

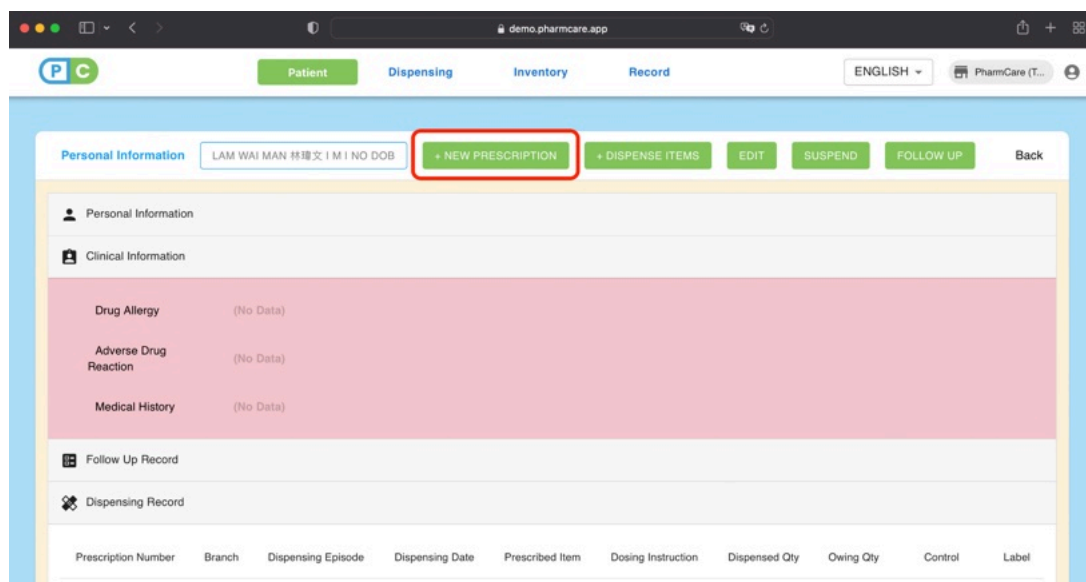
2. For patients who have one's name entered in the patient list, you may search the patient by search bar. You may filter according to Chinese name, English name and phone etc.



3. Select the patient by clicking onto the Patient’s English or Chinese Name.

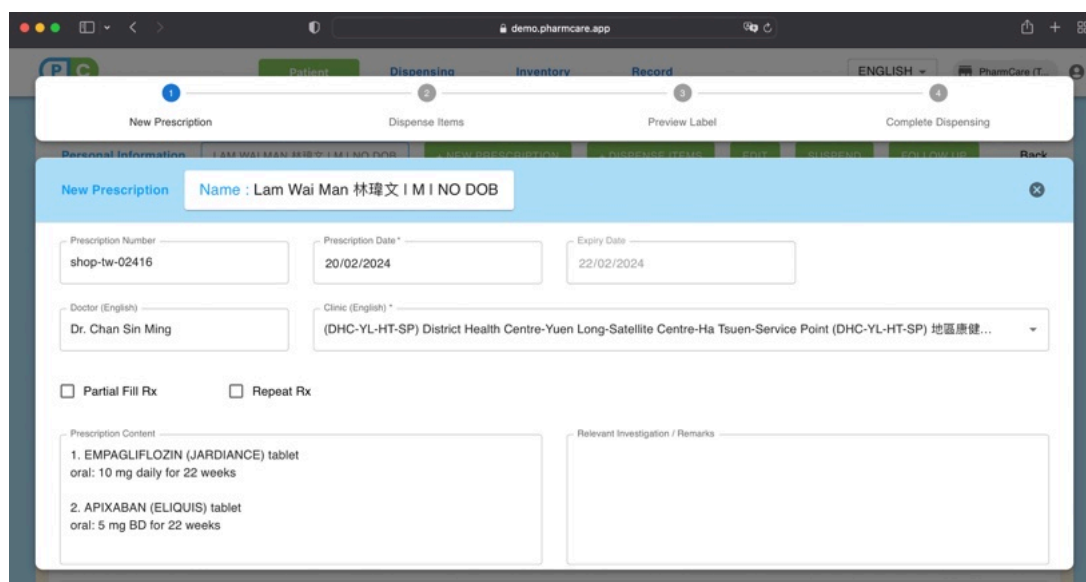


4. Press “New Prescription” on the top bar.



5. Enter Prescription details and relevant investigations (if applicable).

**Prescription Number is a non-repeatable number to identify each prescription. It is a running number which is generated by the system.*



6. Enter administration instruction details for the item to be dispensed. This includes the name of the dispensed item, route of administration, dosage, dosage unit, frequency, duration. For duration, you may enter in days/ weeks by clicking on the button.

The screenshot shows the 'New Dispensing' form in the PharmCare V2 application. The 'Dosing Instruction' section is highlighted with a dashed blue border. It contains the following fields and values:

- Dispensing Date: 22/02/2024
- Reference Number: shop-tw-02416-1
- Dispensed Item: JARDIANCE TAB 10MG (HK-64095) --- [empagliflozin 10mg]
- Route of administration: Swallow 口服
- Dosage: 1
- Dosage Unit: tablet 粒
- Frequency: once daily 每日 1 次 [1]
- Duration: 22 WEEK (The 'WEEK' button is circled in red)
- PRN: ☐ PRN 100 %
- Supplementary Frequency: ☐ Alternate Days ☐ Odd Days ☐ Even Days
- Start Date: 20/02/2024
- End Date: 23/07/2024

Buttons at the bottom of the section include '+ ADD DOSING INSTRUCTION' and '- REMOVE DOSING INSTRUCTION'.

7. Enter the quantity of medications dispensed, precautions and drug icons.
**Drug icons are simple pictograms which allow easier understanding of specific administration instructions (E.g. A sun represents “in the morning”).*

The screenshot shows the 'New Dispensing' form in the PharmCare V2 application. The 'Dispensed Qty' section is highlighted with a dashed blue border. It contains the following fields and values:

- Start Date: 20/02/2024
- End Date: 23/07/2024
- Prescription Qty: 154
- Dispensed Qty: 154
- Owing Qty: 0
- Supplementary Info: 1 tablet 1粒, In the morning 早上

Buttons at the bottom of the section include '+ ADD DOSING INSTRUCTION' and '- REMOVE DOSING INSTRUCTION'.

Prescription Qty: total amount of medications to be dispensed as stated in the prescription
Dispensed Qty: amount of medications dispensed in this dispensing episode
Owing Qty: amount of medications that are not yet dispensed to and are owing the patient

8. Enter batch and stock details. If you do not wish to use the stock system, you may press in the “remove stock” button.

The screenshot shows the 'Dispense Items' step in the PharmCare V2 interface. The 'Dispensed Stock' section is highlighted with a red box, showing fields for 'Batch No *' and 'Dispensed Qty *'. A red box also highlights the '- REMOVE STOCK' button.

9. If more than one medication is to be dispensed within one single prescription, you may add a new drug and enter its details accordingly (only by entering the medication name in the blank field).

The screenshot shows the 'Dispense Items' step in the PharmCare V2 interface. The 'New Dispensed Item' section is highlighted with a red box, showing fields for 'Dispensing Date *', 'Reference Number', and 'Dispensed Item *'. A red box also highlights the '+ NEW DRUG' button.

10. Once all medications have been included, navigate to the top and select “Preview Label”

Dispensing Date	Reference Number	Dispensed Item	Dispensed Qty	Owing Qty	Control
2024-02-22	shop-tw-02417-1	JARDIANCE TAB 10MG (HK-64095) --- [empagliflozin 10mg] 新配藥	154	0	[EDIT] [- DELETE]
2024-02-22	shop-tw-02417-2	ELIQUIS TAB 5MG (HK-62094) --- [apixaban 5 mg] 新配藥	308	0	[EDIT] [- DELETE]

Reference number: unique to each dispensed item within the prescription

11. Select details of the dispensing label to be printed.

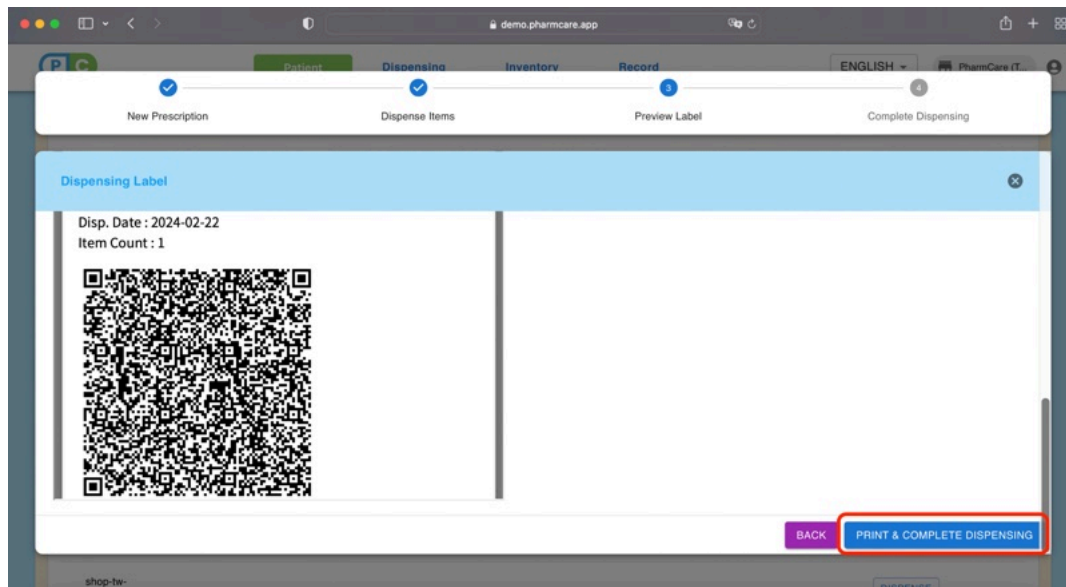
Label Language(s):

Label Size:

Medication #1: Medication #2:

Print Duration: ☐ Print QR Code: ☐ Print POS Label: ☒

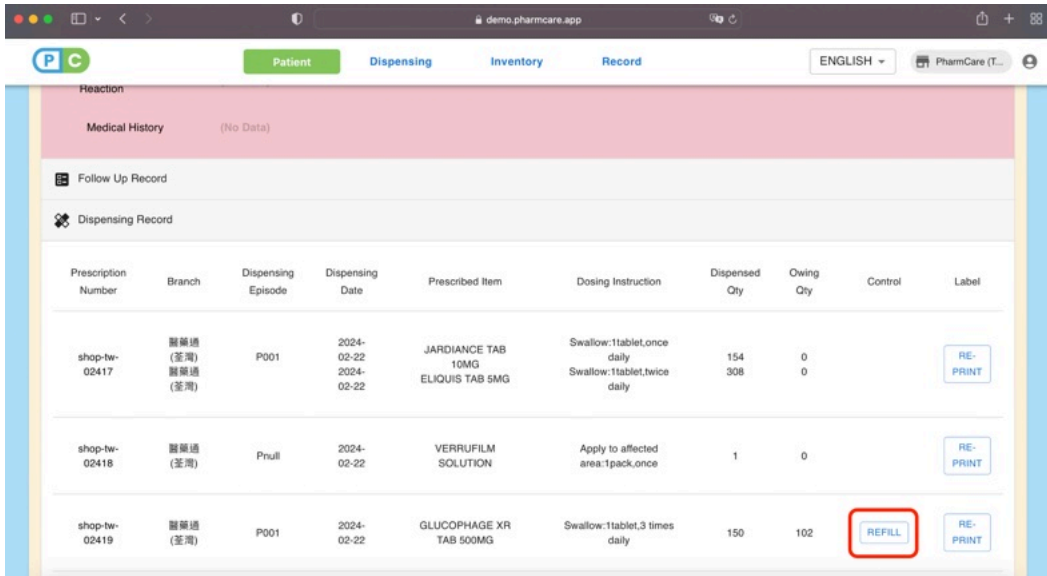
12. Print the label and complete dispensing. The dispensing record will be shown in the patient's dispensing record (at the bottom of the page after clicking into the patient's name)



Refilling A Prescription

– to refill a prescription with items not yet completely dispensed and are owing the patient

1. Click on a patient name and navigate to their dispensing record. Click the “Refill” button.
2. Click “Dispense” to autofill details
3. Enter the dispensed quantity and dispensed stock
4. Preview label and dispense (same procedure as new prescription)

Action	Screenshot Description
1. For items with Owing quantity, click on a patient's name and navigate to one's dispensing record. Then, Click the “Refill” button.	 The screenshot shows the PharmCare V2 application interface. At the top, there are tabs for 'Patient', 'Dispensing', 'Inventory', and 'Record'. Below these, there's a section for 'Medical History' (No Data) and 'Follow Up Record'. The main section is 'Dispensing Record', which contains a table with columns: Prescription Number, Branch, Dispensing Episode, Dispensing Date, Prescribed Item, Dosing Instruction, Dispensed Qty, Owing Qty, Control, and Label. The table lists three prescriptions. The third prescription, for GLUCOPHAGE XR TAB 500MG, has a 'Dispensed Qty' of 150 and an 'Owing Qty' of 102. The 'REFILL' button is highlighted with a red box.

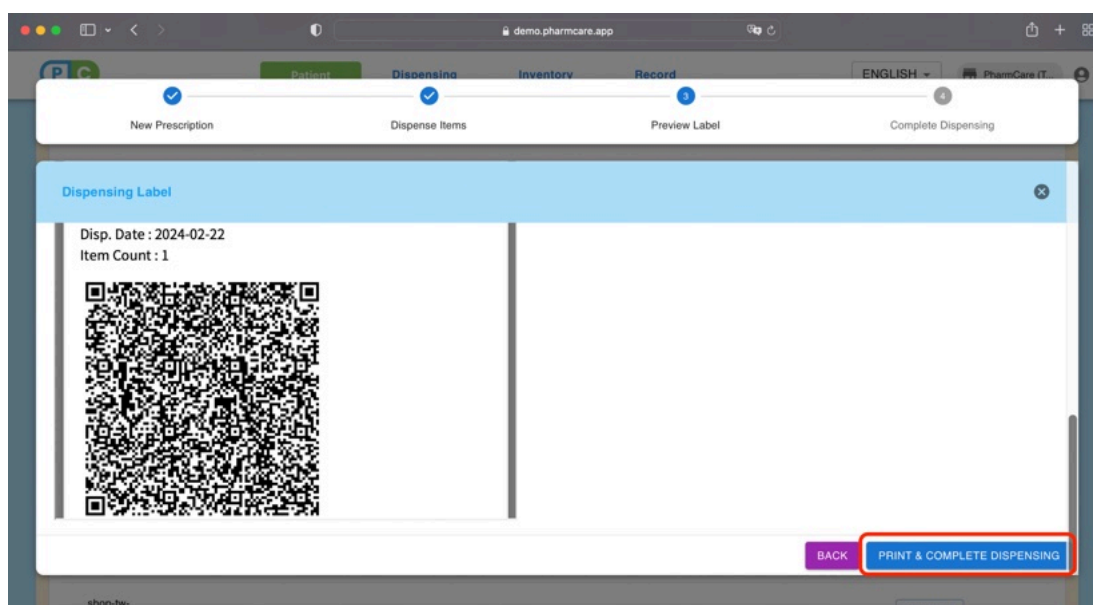
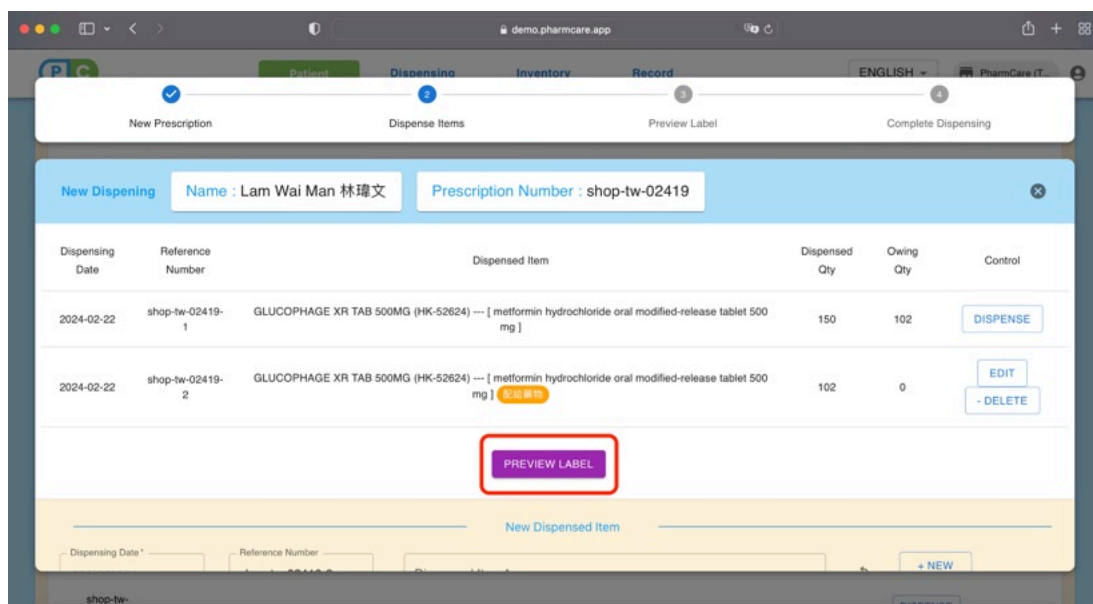
2. Click “Dispense” to autofill details of administration instructions.

The screenshot shows the 'Dispense Items' step in the PharmCare V2 interface. At the top, there's a progress bar with four steps: 'New Prescription', 'Dispense Items' (active), 'Preview Label', and 'Complete Dispensing'. Below this, a header bar displays 'New Dispensing' with fields for 'Name : Lam Wai Man 林瑋文' and 'Prescription Number : shop-tw-02419'. A table lists dispensed items with columns: 'Dispensing Date', 'Reference Number', 'Dispensed Item', 'Dispensed Qty', 'Owing Qty', and 'Control'. The first row shows a date of '2024-02-22', reference number 'shop-tw-02419-1', item 'GLUCOPHAGE XR TAB 500MG (HK-52624) --- [metformin hydrochloride oral modified-release tablet 500 mg]', quantity '150', and owing quantity '102'. A 'DISPENSE' button is highlighted in a red box next to the 'Owing Qty' column. Below the table is a 'PREVIEW LABEL' button. At the bottom, there's a 'New Dispensed Item' section with input fields for 'Dispensing Date *' (22/02/2024), 'Reference Number' (shop-tw-02419-2), and 'Dispensed Item *'. There's also a '+ NEW DRUG' button and a 'Dosing Instruction' field.

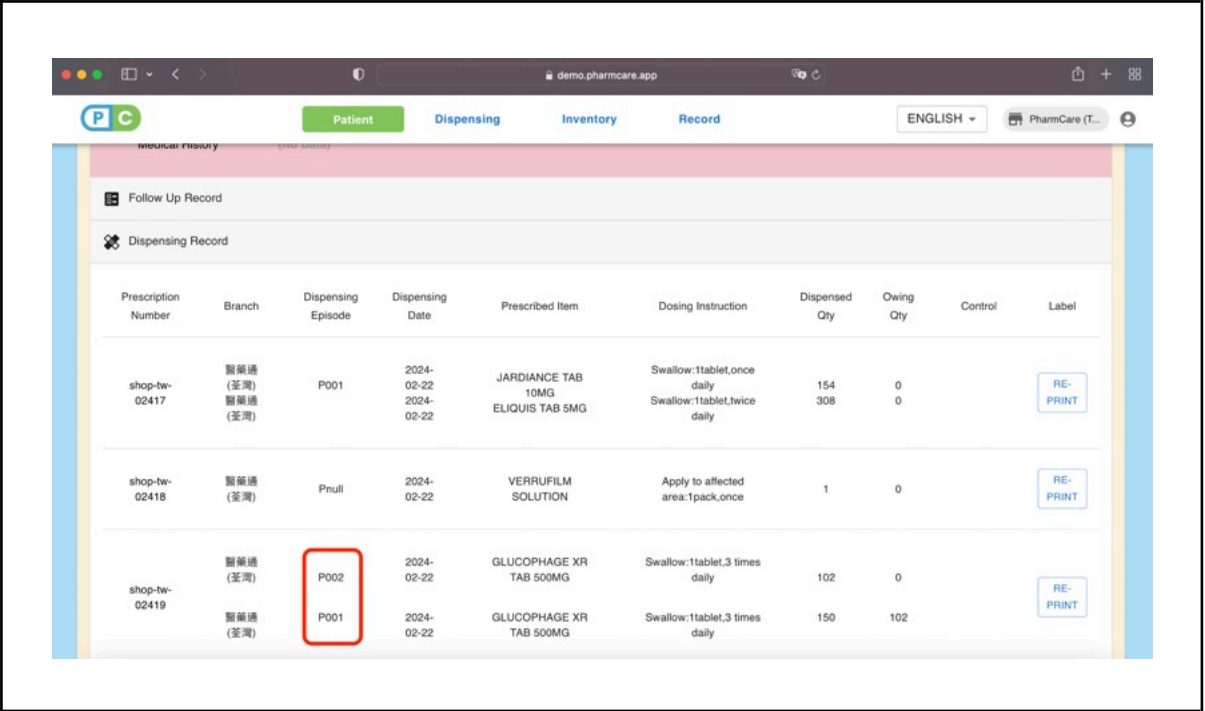
3. Fill in the dispensed quantity and click “Dispense”.

The screenshot shows the 'Dispense Items' step in the PharmCare V2 interface. The header bar is the same as in the previous screenshot. Below the header, there's a 'Supplementary Info' section with fields for 'Precautions', 'Drug Icon(s)', and 'Relevant Investigation / Remarks'. Below this is a 'Dispensed Stock' section with a table. The table has columns: 'Stock #1', 'Batch No *', and 'Dispensed Qty *'. The first row shows 'Stock #1' as '252', 'Batch No *' as '252', and 'Dispensed Qty *' as '0'. There are '+ ADD STOCK' and '- REMOVE STOCK' buttons. At the bottom, there's a 'DISPENSE' button highlighted in a red box and a 'CANCEL' button.

4. Preview and print label (same procedure as dispensing new prescription).

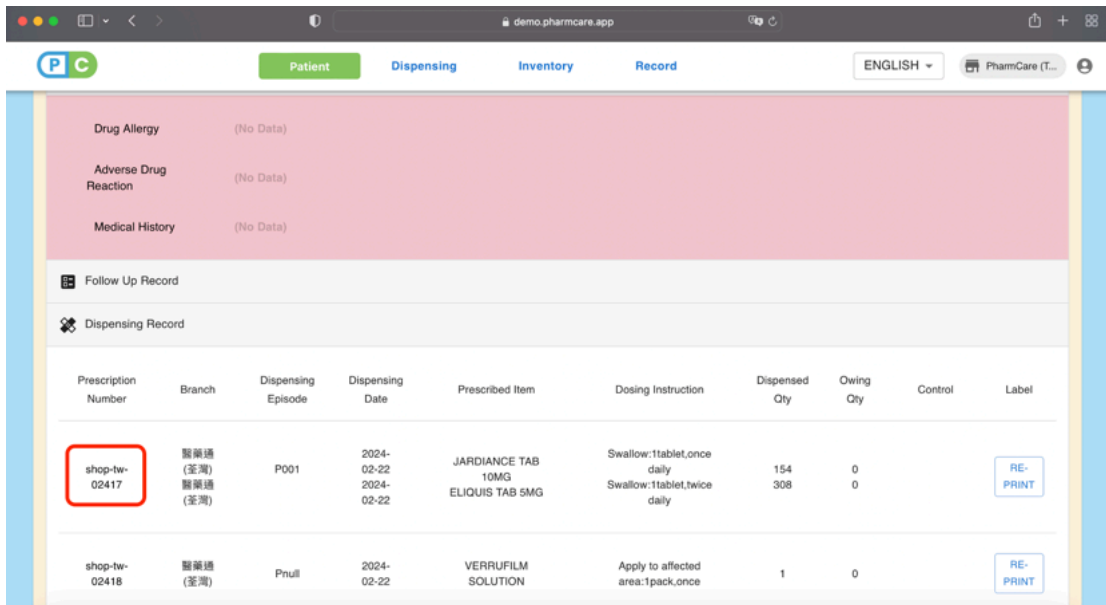


5. Since the same prescription is dispensed for multiple times, there will be a number of dispensing episodes.

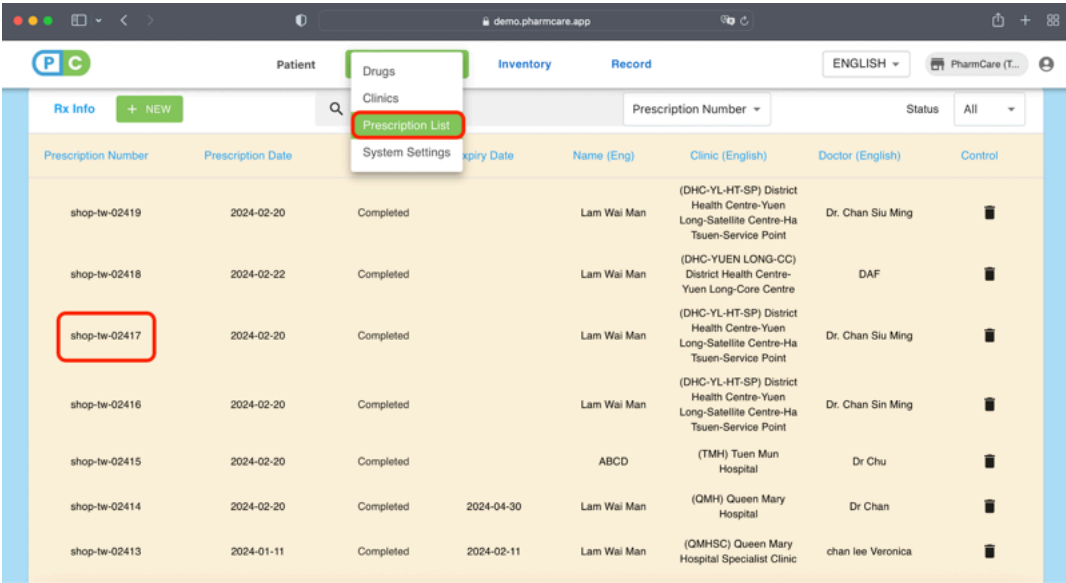


Editing A Prescription

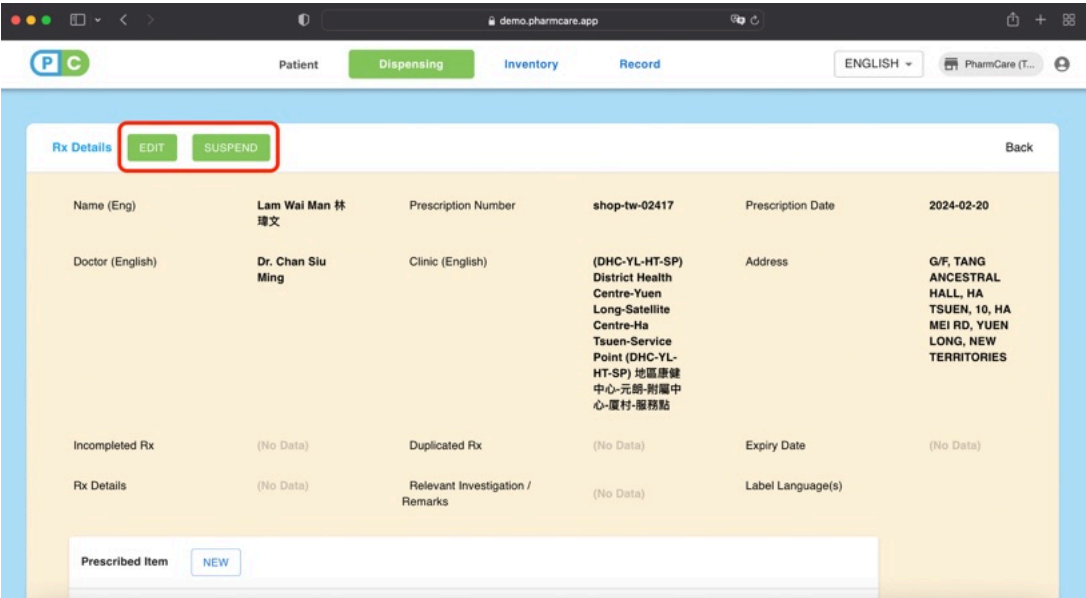
1. Click on the patient's name then the **prescription number** of the prescription to be edited
2. Alternative method: Navigate to the **Prescription List** under the **Dispensing tab**, and click on a **prescription number**
3. You can choose to **edit** or **add** new dispensed items, or disable the prescription by clicking “suspend”

Action	Screenshot Description
1. Click on the patient's name then the prescription number of the prescription to be edited	

2. Alternative method: Navigate to the **Prescription List** under the **Dispensing** tab, and click on a **prescription number**

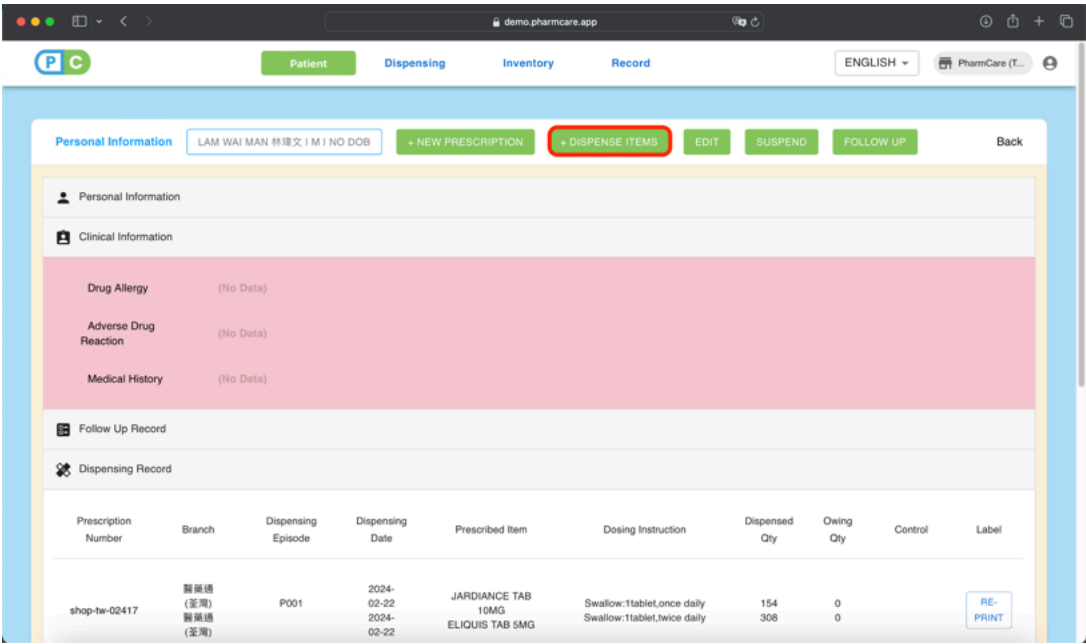


3. You can edit or add new dispensed items, or disable the prescription by clicking “suspend”



Dispensing an item without a Prescription

- 1. Press “Dispense items” on the top bar of the patient profile.
- 2. Enter the dispensing details which is the same as dispensing with a new prescription.
- 3. Continue step 6 to 12 of “Dispensing A New Prescription”

Action	Screenshot Description
1. Press “Dispense items” on the top bar of the patient profile.	 The screenshot shows the PharmCare V2 Patient Profile page for a patient named LAM WAI MAN. The page has a top navigation bar with tabs for Patient, Dispensing, Inventory, and Record. The 'Dispensing' tab is active. Below the navigation bar, there is a section for 'Personal Information' and 'Clinical Information'. The 'Clinical Information' section includes 'Drug Allergy', 'Adverse Drug Reaction', and 'Medical History', all of which are currently empty. Below this is a 'Follow Up Record' section and a 'Dispensing Record' section. The 'Dispensing Record' section contains a table with columns for Prescription Number, Branch, Dispensing Episode, Dispensing Date, Prescribed Item, Dosing Instruction, Dispensed Qty, Owing Qty, Control, and Label. The table shows two entries: one for JARDIANCE TAB 10MG and another for ELIQUIS TAB 5MG. The 'Dispense items' button is highlighted in red in the top bar of the patient profile.

2. Enter the dispensing details (the following steps are the same as dispensing a new prescription).

The screenshot displays the 'New Dispensing' interface in the PharmCare V2 application. At the top, a progress bar indicates the steps: New Prescription, Dispense Items (current step), Preview Label, and Complete Dispensing. The patient's name is 'Lam Wai Man 林瓊文'. Below this, a table for 'Dispensed Items' is shown, currently empty. A 'PREVIEW LABEL' button is positioned below the table. The 'New Dispensed Item' section contains the following details:

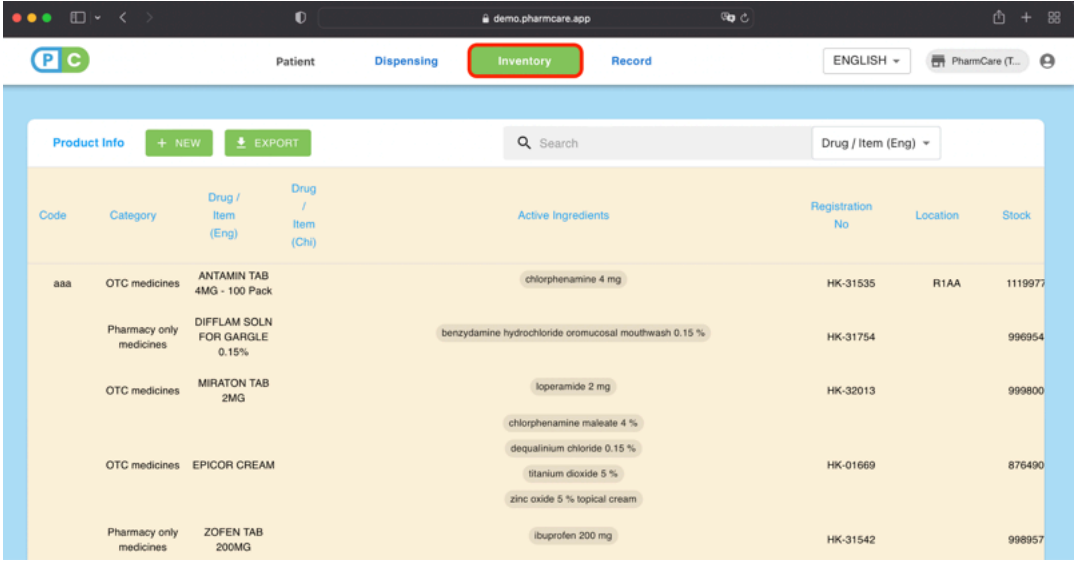
- Dispensing Date: 22/02/2024
- Reference Number: (empty)
- Dispensed Item: ANTAMIN TAB 4MG - 100 Pack (HK-31535) --- [chlorphenamine ...]
- Route of administration: Swallow 口服
- Dosage: 1
- Dosage Unit: tablet 粒
- Frequency: 3 times daily 每日 3 次 [3]
- Duration: 7 DAY
- PRN: 100%
- Supplementary Frequency: Alternate Days, Odd Days, Even Days (all unchecked)

The bottom of the form shows a summary of the dispensed item: 'shop-tw-02417 蘇奧通 (臺灣) 2024-02-22 100% ELIQUIS TAB 5MG Swallow, 1 tablet, twice daily 308 0'. A 'PRINT' button is located at the bottom right.

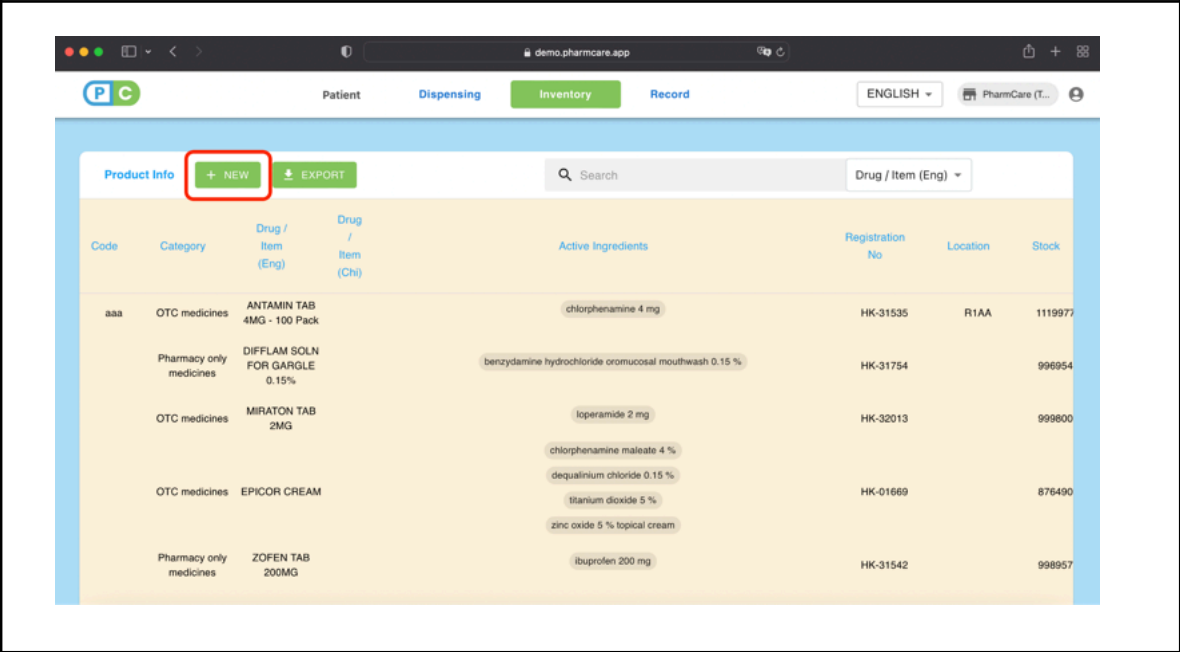
Adding or editing A New Product / Supplier / Invoice / Purchase Order

- 1. Click on the **inventory tab** and select the item you want to add
- 2. Press “**New [Item]**” to add the item.
- 3. When searching for a drug, you can filter by legal class and status.

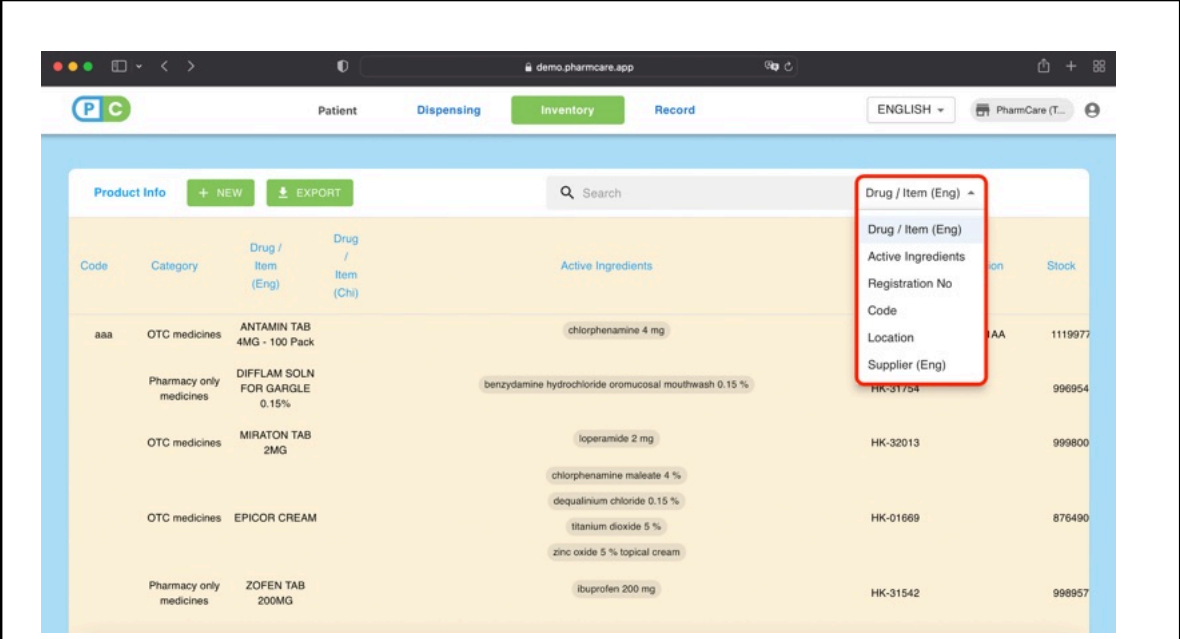
You can also edit, print and delete items.

Action	Screenshot Description
1. Click on the inventory tab and select the item you want to add.	

2. Press “New” to add the item.



3. When searching for a drug, you can filter by registration number, code, location or supplier of the drug on top of its name or its active ingredient.



Code: POS Code of the drug
Location: location code of the drug

4. To edit an item: click any of the fields.

demo.pharmacare.app

PC

Patient

Dispensing

Inventory

Record

ENGLISH

PharmCare (T...

Product Info

+ NEW

EXPORT

Search

Drug / Item (Eng)

Code	Category	Drug / Item (Eng)	Drug / Item (Chi)	Active Ingredients	Registration No	Location	Stock
aaa	OTC medicines	ANTAMIN TAB 4MG - 100 Pack		chlorphenamine 4 mg	HK-31535	R1AA	111997
	Pharmacy only medicines	DIFFLAM SOLN FOR GARGLE 0.15%		benzydamine hydrochloride oromucosal mouthwash 0.15 %	HK-31754		996954
	OTC medicines	MIRATON TAB 2MG		loperamide 2 mg	HK-32013		999800
	OTC medicines	EPICOR CREAM		chlorphenamine maleate 4 % dequalinium chloride 0.15 % titanium dioxide 5 % zinc oxide 5 % topical cream	HK-01669		876490
	Pharmacy only medicines	ZOFEN TAB 200MG		ibuprofen 200 mg	HK-31542		998957

demo.pharmacare.app

PC

Patient

Dispensing

Inventory

Record

ENGLISH

PharmCare (T...

Product Details

+ CREATE ORDER

EDIT

SUSPEND

Back

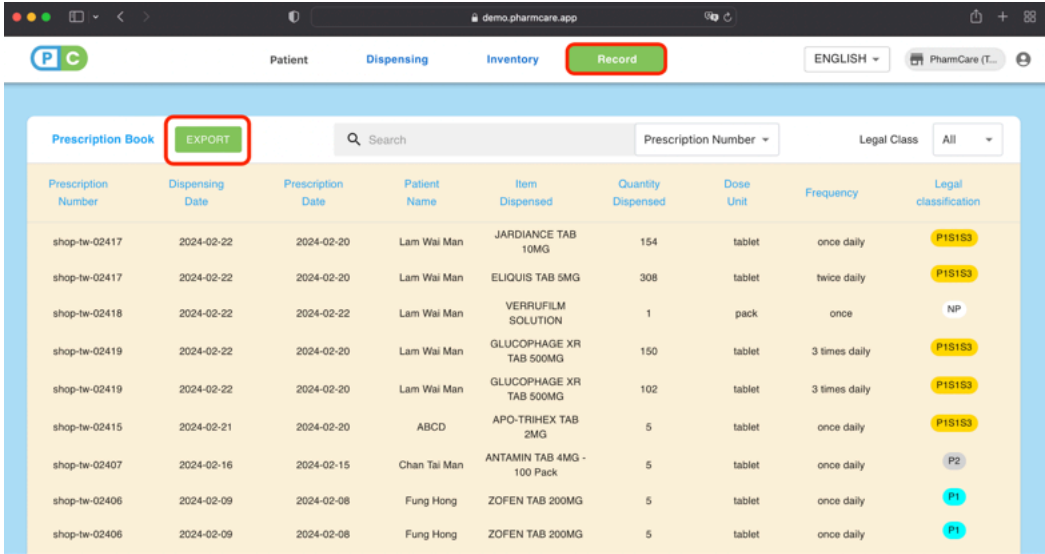
Category	OTC medicines	Code	aaa
Registration No		Barcode	11111221222
Drug / Item (Eng)	ANTAMIN TAB 4MG - 100 Pack	Drug / Item (Chi)	(No Data)
Description (Eng)	AAA	Description (Chi)	(No Data)
Location	R1AA		
Order Info			
Supplier (Eng)	FP Healthcare Limited	Sales Rep	100
Unit	tablet	Packing	100
Reorder Level	100	MOQ	100
Price Info			
Trade Price	\$120.5	Discount Price	\$110.5

Create Order: To create a order
Edit: Edit existing product information
Suspend: Delete this item

Exporting a Prescription Book

- 1. Navigate to the **record** page and click “**export**”.
- 2. Configure the export details

Output result: Prescription Book Record

Action	Screenshot Description
1. Navigate to the record page and click “export”.	

2. Configure the export details.

P C

Patient

Dispensing

Inventory

Record

ENGLISH

PharmCare (T...

Prescription Book

EXPORT

Prescription Number

Legal Class

All

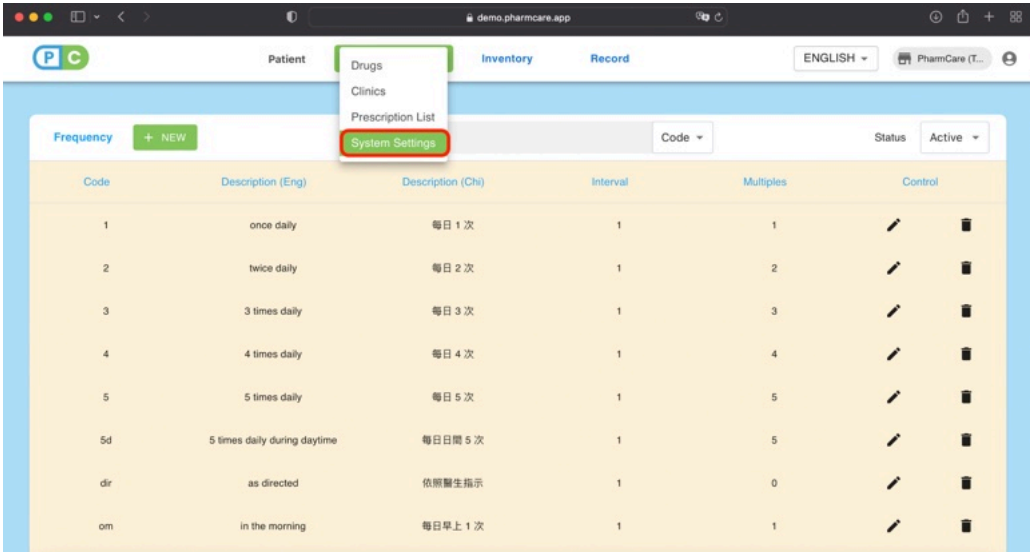
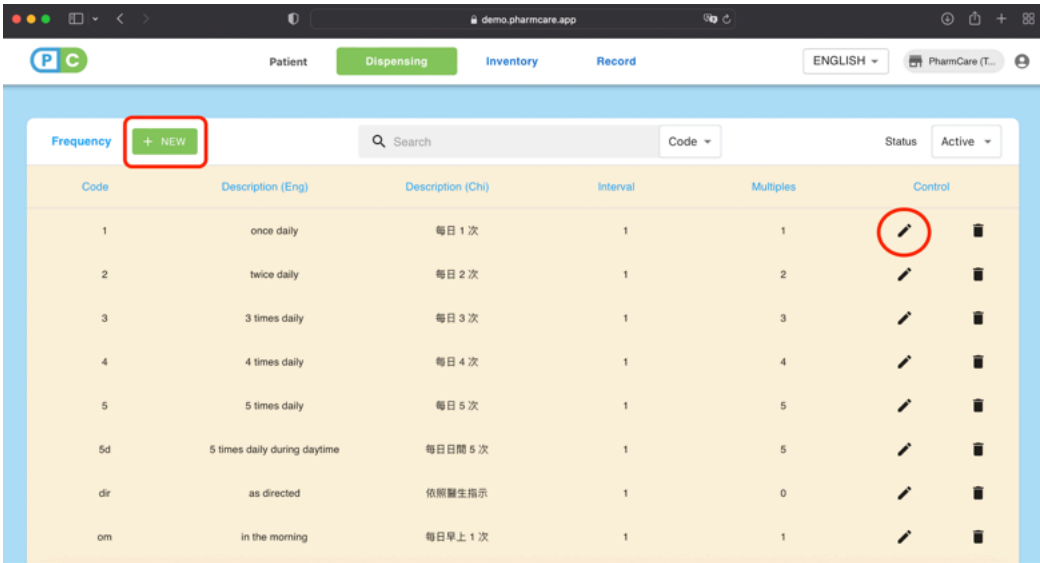
Prescription Number	Dispensing Date	Prescription Date	Patient Name	Item Dispensed	Quantity Dispensed	Dose Unit	Frequency	Legal classification
shop-tw-02417	2024-02-22	2024-02-20	Lam Wai Man	JARDIANCE TAB 10MG	154	tablet	once daily	P1S1S3
shop-tw-02417	2024-02-22	2024-02-20	Lam Wai Man	ELIQUIS TAB 5MG	308	tablet	twice daily	P1S1S3
shop-tw-02418	2024-02-22	2024-02-22	Lam Wai Man	VERRUFILM SOLUTION	1	pack	once	NP
shop-tw-02419	2024-02-22	2024-02-20	Lam Wai Man	GLUCOPHAGE XR TAB 500MG	150	tablet	3 times daily	P1S1S3
shop-tw-02419	2024-02-22	2024-02-20	Lam Wai Man	GLUCOPHAGE XR TAB 500MG	102	tablet	3 times daily	P1S1S3
shop-tw-02415	2024-02-21	2024-02-20	ABCD	APO-TRIHEX TAB 2MG	5	tablet	once daily	P1S1S3
shop-tw-02407	2024-02-16	2024-02-15	Chan Tai Man	ANTAMIN TAB 4MG - 100 Pack	5	tablet	once daily	P2
shop-tw-02406	2024-02-09	2024-02-08	Fung Hong	ZOFEN TAB 200MG	5	tablet	once daily	P1
shop-tw-02406	2024-02-09	2024-02-08	Fung Hong	ZOFEN TAB 200MG	5	tablet	once daily	P1

3. Output result: Prescription Book Record

AutoSave

Editing System Settings

- 1. Navigate to the dispensing tab, click on “System Settings”
- 2. To add a new setting, click on the “New” button; to edit a setting, click on the “edit” button on the control column

Action	Screenshot Description
1. Navigate to the dispensing tab and click on “System Settings”.	 The screenshot shows the PharmCare app interface. At the top, there are tabs for 'Patient', 'Drugs', 'Inventory', and 'Record'. The 'Drugs' tab is selected, and a dropdown menu is open, showing options: 'Drugs', 'Clinics', 'Prescription List', and 'System Settings'. The 'System Settings' option is highlighted with a red box. Below the dropdown, there is a table with columns: 'Code', 'Description (Eng)', 'Description (Chi)', 'Interval', 'Multiples', and 'Control'. The table lists various frequency settings like 'once daily', 'twice daily', etc.
2. You may add or edit a new setting.	 The screenshot shows the PharmCare app interface. At the top, there are tabs for 'Patient', 'Dispensing', 'Inventory', and 'Record'. The 'Dispensing' tab is selected. Below the tabs, there is a table with columns: 'Code', 'Description (Eng)', 'Description (Chi)', 'Interval', 'Multiples', and 'Control'. The table lists various frequency settings like 'once daily', 'twice daily', etc. A red box highlights the '+ NEW' button in the top left corner of the table. Another red box highlights the 'edit' button (pencil icon) in the 'Control' column for the first row.

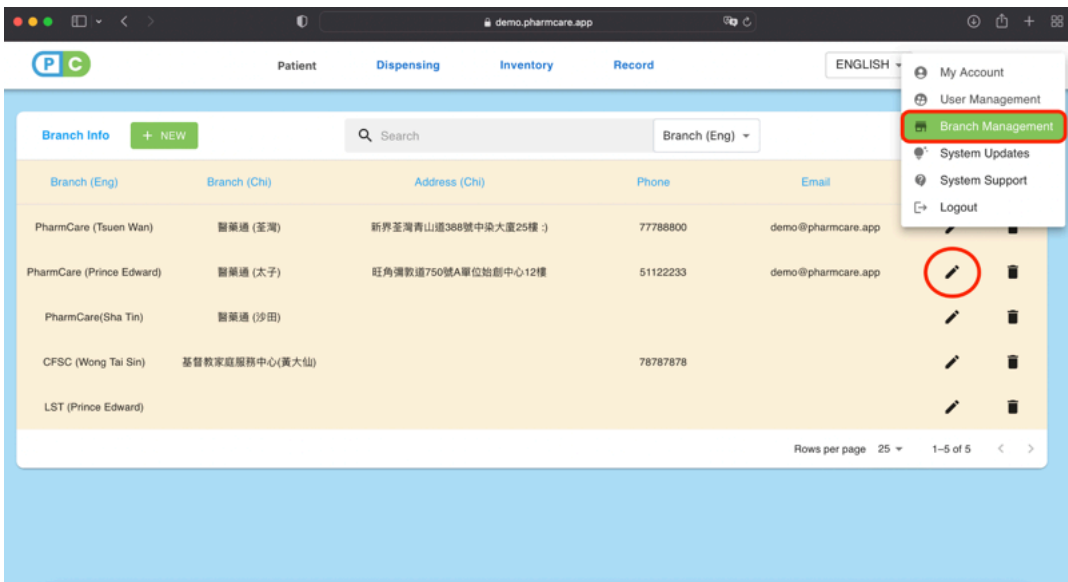
Edit Branch Settings

1. Click on “Branch Management”.

Edit the branch info by clicking the pencil button in the list.

2. Change the relevant information of the branch such as uploading a new logo, address, email, phone number etc.

3. You can edit other settings such as the label footers. After editing, press “edit” to save.

Action	Screenshot Description
1. Click on “Branch Management”. Edit the branch information by clicking the pencil button on the control list.	 The screenshot shows the PharmCare V2 web application interface. At the top, there are navigation tabs: Patient, Dispensing, Inventory, and Record. A user profile dropdown menu is open, showing options: My Account, User Management, Branch Management (highlighted with a red box), System Updates, System Support, and Logout. Below the navigation, there is a 'Branch Info' section with a '+ NEW' button and a search bar. A table lists several branches with columns for Branch (Eng), Branch (Chi), Address (Chi), Phone, and Email. Each row has a pencil icon (edit) and a trash icon (delete) in the rightmost column. The first row is 'PharmCare (Tsuen Wan)' with phone number 77788800. The second row is 'PharmCare (Prince Edward)' with phone number 51122233. The third row is 'PharmCare (Sha Tin)' with phone number 78787878. The fourth row is 'CFSC (Wong Tai Sin)' with phone number 78787878. The fifth row is 'LST (Prince Edward)'. The bottom of the table shows 'Rows per page: 25' and '1-5 of 5'.

2. Edit the Branch information and click the “Save” button to update changes.

The image displays two screenshots of the PharmCare V2 web application interface, showing the process of editing branch information.

Top Screenshot: New Branch Info

The 'New Branch Info' form is displayed, showing fields for Branch Info, Branch Label Setting, and Opening Hrs.

Branch Info

- Branch (Eng) *: PharmCare (Tsuen Wan)
- Branch (Chi): 豐華通 (荳灣)
- Branch Code *: shop-tw
- Phone: 77788800
- Whatsapp: 91221126
- Email: demo@pharmcare.app
- Address (Eng) *: 25/F, CDW Building, 388 Castle Peak Road, Tsuen Wan, NT
- Address (Chi): 新界荳灣青山道388號中染大廈25樓 :)

Opening Hrs (Eng)

Day	Opening Hrs (Eng)
MON	10:30-19:30
TUE	09:00-18:00
WED	09:00-18:00
THU	10:30-19:30
FRI	09:00-18:00

Opening Hrs (Chi)

Day	Opening Hrs (Chi)
星期三	09:00-18:00
星期四	14:00-21:00
星期五	09:00-18:00
星期六	休息
星期日	休息

Branch Label Setting

Label Language(s) *: T.Chinese

Label Size *: 8 x 10 cm

Print POS Label *: Yes

Label Footer (Eng):

Label Footer (Chi):

Buttons: EDIT (highlighted with a red box), CLEAR

Bottom Screenshot: Branch Label Setting

The 'Branch Label Setting' form is displayed, showing fields for Label Language(s), Label Size, Print POS Label, Label Footer (Eng), and Label Footer (Chi).

Label Language(s) *: T.Chinese

Label Size *: 8 x 10 cm

Print POS Label *: Yes

Label Footer (Eng):

Label Footer (Chi):

Buttons: EDIT (highlighted with a red box), CLEAR